

ADDENDUM NO. 1

ISSUE DATE: 10/23/2025

This Addendum shall become and form a part of the RFP for:

ATL SOLICITATION 26-002 –

**TRANSIT OPERATIONS AND MAINTENANCE SERVICES
FOR ATLANTA-REGION TRANSIT LINK AUTHORITY
AND GWINNETT COUNTY**

The purpose of this addendum is to provide the answers to the written questions received during the Round 1 question and answer period of the RFP as follows:

NOTE: PLEASE REVIEW CAREFULLY! THERE MAY BE CHANGES TO THE INFORMATION TO BE PROVIDED. FAILURE TO ADHERE TO ANY CHANGES ADDRESSED IN THIS ADDENDUM MAY RESULT IN DISQUALIFICATION.

In the event of a conflict between previously released information and the information contained herein, the latter shall control.

NOTE: A signed acknowledgment of this addendum (OFFER DOCUMENT #3) MUST be included in your SUBMITTAL.

ADDENDUM:

I. The Schedule of Events has been amended to the following:

Schedule of Events

The schedule of events is provided below. Please note the schedule may be amended at any time at the discretion of ATL. The times contained throughout this solicitation represent local Atlanta, Georgia Eastern Standard (EST) time.

Solicitation Event	Date	Time
Issuance of RFP	Friday, September 19, 2025	
Virtual Pre-Bid Meeting	Tuesday, September 30, 2025	10:00 A.M.
Round 1 Deadline for Submitting Questions	Thursday, October 9, 2025	2:00 P.M.
Posting Official Answers	Thursday, October 23, 2025	TBD
South Facility Site Visit	Saturday, October 18, 2025	10:00 A.M.
North Facility Site Visit	Saturday, October 18, 2025	2:00 P.M.
Round 2 Deadline for Submitting Questions	Thursday, October 30, 2025	2:00 P.M.
Posting Official Answers	Wednesday, November 5, 2025	TBD
Technical and Price Proposal Due Date	Wednesday, November 19, 2025	2:00 P.M.
Oral Presentations/Interviews (Optional)	Monday, December 1, 2025 - Friday, December 5, 2025	TBD
Anticipated Notice of Intent to Award (NOIA)	Friday, December 19, 2025	
Anticipated Contract Award	January/February 2026	
Anticipated Service Start Date	Wednesday, July 1, 2026	

II. ATTACHMENT 3 – PRICE PROPOSAL has been DELETED in its entirety and REPLACED with ATTACHMENT 3 – PRICE PROPOSAL (Park and Ride Excluded).

III. ATTACHMENTS 17 to 37 have been ADDED to the RFP PACKAGE.

IV. ATL 26-002 ROUND 1 QUESTIONS AND ANSWERS (See following page)

ATL SOLICITATION NO. 26-002 TRANSIT OPERATIONS AND MAINTENANCE - ROUND 1 QUESTIONS and ANSWERS

#	RFP document / Section	RFP page #	Question	ANSWERS
1	ATL-026-002-RFP / 3.18	50	Would ATL and the County please consider reducing the performance bond requirement? A 100% bond is unusual for this size of a contract and increases the costs of the contract for little added value for either party.	No, the ATL/County will not consider a reduction in performance bond requirement.
2	ATL-026-002-RFP / 3.19	50-51	Would ATL and the County please consider removing the requirement to produce a Payment Bond in the amount of 100% of the proposal price for the first twelve (12) months? Payment bonds are typically used in construction contracts to ensure that the prime contractor pays it's subcontractors, but in this case the DBE subcontractors would be protected by FTA regulations.	No.
3	N/A	N/A	Would ATL and County kindly provide the terms for any insurance that they will require Contractor to procure and maintain during the term of the contract?	The ATL/County have provided previous contract with terms of insurance in Attachment 21. The new contract will be provided at award.
4	ATL-026-002-RFP / 1.4	10	Would Authority kindly provide that option terms be exercisable upon mutual consent?	Yes, the ATL/County are both willing to mutually consent collectively.
5	ATL-026-002-RFP / 2.14.4	21	Would ATL and the County kindly consider including a change in law provision in the event that a change in applicable law increases or decreases Contractor's revenue by more than 10%?	Yes, the ATL/County will consider changes in law provisions. Georgia state law will precede any change in law provisions.
6	ATL-026-002-RFP / 2.14.26	36-37	Would ATL and the County kindly provide for reimbursement of Contractor's reasonable close-out costs in the event either exercises its right to terminate for convenience?	No.
7	ATL-026-002-RFP / 2.14.26	36-37	In the event either Authority or County exercise their right to terminate their particular contract for convenience while the other contract survives, would Authority or County consider adjusting Contractor's compensation under the surviving contract in order to adjust for Contractor's costs that are shared between the two contracts?	Termination requires mutual agreement between ATL and the County.
8	ATL-026-002-RFP / 2.14.26	36-37	Would Authority kindly consider providing that Contractor has a right to a 30-day period to cure a default?	Yes, the ATL/County will provide a 30-day period.
9	ATL-026-002-RFP / 2.14.27	37-38	Would Authority kindly provide that either Party be permitted to invoke binding arbitration in the event the Parties are unable to resolve the dispute between themselves?	As provided under O.C.G.A § 50-5-64.1(a)(2)(D), contracts shall not contain a term that provides for binding arbitration. Any such provision in a contract shall be deemed void and the contract shall be otherwise enforceable as if it did not contain such term. Further, State Entities do not maintain the authority to agree to waiver of a jury trial, as State law provides that the Attorney General has exclusive authority and control over all matters of litigation or potential litigation involving State agencies. Pre-litigation contractual waivers of jury trial are not enforceable in Georgia. Bank South, N.A. v. Howard, 264 Ga. 339 (1994).
10	ATL-026-002-RFP / 2.18	40-41	In order for proposers to adequately price allocations of risk in their proposals, would Authority and County kindly provide their forms of contract to which they will expect Contractor to execute?	The ATL/County have provided a copy of the previous agreement in Attachment 32. The new contract will be provided at award.
11	ATL-026-002-RFP / 3.17	49	Would Authority kindly clarify whether two (2) separate bid bonds will be required (one for Xpress and one for Ride Gwinnett), or will only one bid bond be required for this procurement as a whole?	Bid bonds must be separate for ATL and County.
12	ATL-026-002-RFP / 3.18	50	If awarded, would each performance bond be 50% of the proposal price for the first year of full operation?	The annual performance bond should cover the length of the fiscal year, July 1 to June 30.
13	ATL-026-002-RFP / 5.8.2.4	133-134	Would Authority kindly grant Contractor a 90-day introductory grace period to the Contract, during which it will not assess liquidated damages against Contractor?	Yes, the ATL/County can provide 90-day introductory grace period.
14	ATL-026-002-RFP / 5.8.2.4.5	133	Would Authority kindly provide that Contractor will not be assessed liquidated damages due to circumstances beyond the Contractor's control?	The contractor can refute liquidated damages assessed for reasons beyond the contractor's control.
15	N/A	N/A	Can ATL and the County provide a copy of the existing collective bargaining agreements and a corresponding seniority list?	The ATL/County cannot provide this information and is at the sole discretion of the contractor and the collective bargaining union.
16	N/A	N/A	Can ATL and the County provide the contact information for each respective Union representative?	The ATL/County cannot provide this information and is at the sole discretion of the contractor and the collective bargaining union.

17	ATL-026-002-RFP / 5.3.5.1	76	Would ATL and the County complete the following sentence: "The contractor is responsible for maintenance and"?	The Contractor is responsible for maintenance, repairs, and security. Refer to Addendum 1 in Attachment 35.
18	ATL-026-002-RFP / 12.1.8	283	Would ATL and the County please confirm a 60-day turnover period?	Yes, the 60-day turnover period begins May 1, 2026.
19	ATL-026-002-RFP / 3.6.2	57	In the Company Overview section, a description of our financial capability and bonding capabilities, along with the other requirements in this section, may take longer than 2 pages. Please confirm it is acceptable to provide this information in appendices.	Yes, the ATL/County will increase page limit of the Company Overview section to five pages. Refer to Addendum 2 in Attachment 35.
20	Attachment-2-Offer-Checklist / Offer Document #2 - Proposal Letter	4	This page indicates, "Pricing must be submitted in a separate electronic copy in Excel Format via USB." Will ATL and the County please confirm that pricing must only be submitted via Dropbox.	Pricing should only be submitted as electronic copy in Excel format via Dropbox.
21	Attachment-2-Offer-Checklist / Offer Document #4 - Proposer Information Form	6-9	Our company is incorporated in Delaware, and not Georgia. Will the ATL and the County please confirm this is acceptable and advise whether we should cross out Georgia and enter Delaware?	The company should state the state they are incorporated in (i.e. Delaware), but they should make sure to register with the Georgia Secretary of State as a foreign corporation and obtain a Certificate of Authority. The registration must be renewed annually. https://sos.ga.gov/how-to-guide/how-to-guide-register-foreign-entity#Register%20a%20Foreign%20Corporation
22	ATL-026-002-RFP / 5.6	130	Can ATL please provide detailed information regarding all benefits programs for the current employees, including Medical, Dental, Vision, Pension/401k, including participation rates by tier and	The ATL/County cannot provide this information and is at the sole discretion of the contractor to comply with all applicable federal, state, and local laws.
23	ATL-026-002-RFP / 5.6	130	Can ATL please provide all copies of Collective Bargaining Agreements (CBAs) if applicable?	The ATL/County cannot provide this information and is at the sole discretion of the contractor and the collective bargaining union.
24	ATL-026-002-RFP / 5.6	130	Can ATL please provide a seniority list for the current employees for this service? Please indicate position, full time or part time, length of service, current rate of pay, and projected rate of pay at the start of the service term.	The ATL/County does not have a seniority list as all employees work for the service contractor.
25	ATL-026-002-RFP / 5.2.1 (11)	63	Can ATL please provide vehicle accident and injury statistics experienced by the current Contractor for the past 24 months?	Yes, the ATL/County has provided major and minor accident information in Attachment 28.
26	Attachment-8-2022-ATL-TAM-Plan & Attachment-11-2022-Ride-Gwinnett-TAM-Plan	N/A	Will ATL please provide expected fleet replacement plans for both the ATL and Ride Gwinnett fleets throughout the entire contract (base + options)?	The ATL does not anticipate fleet replacement for the duration of this contract and has provided a list of vehicles in Attachment 6 of the RFP. The County has provided this information in Attachment 25.
27	ATL-026-002-RFP / 5.3.5.1.1 & 8.1.3	N/A	Can ATL please provide a three year history of utility, telephone, maintenance and repair charges incurred by the current Contractor for the current facilities?	The ATL/County cannot provide this information as all charges are responsibility of the contractor.
28	ATL-026-002-RFP / 5.2.1 (29)	64	Can ATL please provide 12 months of historical invoices for both Services, ATL and Gwinnett?	Yes, the ATL/County has provided historical invoice information in Attachment 17.
29	ATL-026-002-RFP / 5.8.2 & 6.8.2	N/A	Can ATL please provide 3 years of historical penalties / assessed liquidated damages to the incumbent Contractor.	The ATL/County has provided historical liquidated damages information in Attachment 18.
30	ATL-026-002-RFP / 5.2.1 (22)	64	Will ATL please provide more detail on the security level required for Contractor's to provide. Do Contractor's need to provide employees for 24-hour on site security? If personnel is required would ATL provide the number of employees currently utilized or the name and cost of services if provided by a subcontractor?	The ATL requires after hours onsite security at South Facility from 7:30PM to 3AM on weekdays, and 24 hours on weekends. Onsite security is the responsibility of the contractor.
31	ATL-026-002-RFP / 5.2.1 (36)	65	Could ATL please provide any costs to the incumbent for waste / hazardous waste disposal?	The ATL cannot provide these costs as they are the responsibility of the contractor to comply with all applicable federal, state, and local laws.
32	Attachment-6-Vehicle-Information	N/A	Will ATL please provide a fleet list that includes major components details. i.e. date of engine / transmission overhaul, mileage at the date of overhaul, and current mileage.	The ATL fleet ranges from 2019 to 2023, and no overhauls have occurred. The County has provided this information in Attachment 26.
33	ATL-026-002-RFP / 5.2.1	64	Can ATL please provide that amount of monthly fares currently collected by the incumbent for the prior 12 months for each service?	Yes, the ATL/County has provided monthly cash fare revenue information in Attachment 30.

34	N/A	N/A	Could ATL please provide a list of DBE providers, including the service and value provided, currently utilized by ATL, The County, and Incumbent?	DBE selection is the sole discretion of the contractor and should refer to the GDOT DBE list of available contractors. Provided below is a short list of some of the current DBE subcontractors: DLR Distributors, Inc. Vectour Group, Inc. Zenith Enforcement and Services Inc. Flying Leap, Inc. Cameron's Mobile Auto Detail LLC Scottfield Services LLC Sweet Rose, Inc. Superior Wash Marita Wellage-Reiley & Associates Automotive Rentals AIA Corporation
35	ATL-026-002-RFP / 6.3 & 7.2	146-150 & 214-217	Could ATL please provide all tracked performance metrics / KPIs in the noted RFP sections over the previous 24 months?	Yes, the ATL/County has provided performance metrics in Attachment 22
36	Attachment-6-Vehicle-Information	N/A	Could ATL please provide out of service / vehicle availability stats for the previous 2-years for both ATL and Ride Gwinnett?	The ATL/County have provided this information in Attachment 24.
37	Attachment-6-Vehicle-Information	N/A	Could ATL please indicate vehicles, if any, that have had a critical oil sample within the past 90 days?	The ATL/County have not had critical oil samples within the past 90 days.
38	ATL-026-002-RFP / 5.3.3 & 6.3.4	N/A	Would ATL and The County please specify the typical start and end dates for service changes?	Beyond unforeseen circumstances, the ATL/County does not currently have any programmed service changes. However, the ATL/County will provide the contractor with a 90-day notice of service changes.
39	Attachment-5-Service-Schedules-by-Route	N/A	Would ATL and The County please specify the minimum and maximum duration of breaks?	The ATL/County cannot provide this information and is at the sole discretion of the contractor to comply with all applicable federal, state, and local laws.
40	ATL-026-002-RFP / 5.3 (12) & 6.3 (9)	N/A	Would ATL and The County please specify the sign-on / pre-trip time?	Sign-on time refers to driver check-in time at base. Pre-trip time is time set by the contractor allowing for vehicle inspection prior to revenue service.
41	ATL-026-002-RFP / 5.3 (12) & 6.3 (9)	N/A	Would ATL and The County please specify the sign-off / post-trip time?	Sign-off time refers to driver check-out time at base. Post-trip time is time set by the contractor allowing for vehicle inspection after revenue service.
42	ATL-026-002-RFP / 5.2.1 (23)	64	Would ATL and The County please specify the relief locations?	The ATL relief locations are the North and South Facilities. The County relief locations are North Facility or Gwinnett Place Transit Center.
43	ATL-026-002-RFP / 5.2.1 (23)	64	If service cars are used by the incumbent for relief travel to and from the depot, could ATL and The County please provide how many cars are utilized / necessary?	ATL and County relief travel, including transportation to and from, is the contractor's determination.
44	Attachment-5-Service-Schedules-by-Route	N/A	Could ATL and The County please provide details on the rules for each type of break / meal break?	The ATL/County cannot provide this information and is at the sole discretion of the contractor to comply with all applicable federal, state, and local laws.
45	Attachment-5-Service-Schedules-by-Route	N/A	Could ATL and The County please specify the number of duties per service ID?	Stop ID refers to location of the bus stop in Attachment 5 of the RFP.
46	Attachment-5-Service-Schedules-by-Route	N/A	Could ATL and The County please indicate whether there is weekly guaranteed time?	The ATL and the County do not provide a weekly guarantee.
47	Attachment-5-Service-Schedules-by-Route	N/A	Could ATL and The County please provide the current driver paddles, line summary, and rosters?	The ATL/County have provided additional information in Attachment 27.
48	General		Please share the insurance requirements with all bidders.	The ATL/County have provided previous contract with terms of insurance in Attachment 21.
49	General		Please provide a sample contract to all bidders.	The ATL/County have provided a copy of the previous agreement in Attachment 32. The new contract will be provided at award.
50	General	Pg. 47	Please provide the current rates paid the current contractor for all components of pricing (fixed, variable) for each type of service.	The ATL/County have provided this information in Attachment 20.
51	General	Pg. 140	Please confirm the typical weekday peak vehicles assigned to Ride Gwinnett paratransit from the shared pool of 25 cutaways and vans, and note any seasonal or day-of-week variation.	Ride Gwinnett paratransit typically runs 8 peak vehicles during weekday service. More info on on-demand schedules can be found in Attachment 27.
52	General	Pg. 238	Please confirm whether the North Facility cost allocation between ATL Xpress and Ride Gwinnett will be adjusted if fleet assignments change during the term.	Yes, the cost allocation will be adjusted if fleet assignments change. For the pricing proposal, the fixed fee split is based on current vehicle count, which is 30% ATL and 70% County at the North Facility.
53	General	Pg. 276-277	Please confirm that moving between prepriced Tier 1, Tier 2, and Tier 3 revenue hours during the term is paid at the bid tier rates without additional approvals.	There are no anticipated additional approvals required at this time, but the ATL/County reserve the right to require additional approvals.

54	General	Pg. 154	Are there any planned service hour changes in the next 12 to 24 months that bidders should consider in sensitivity scenarios? If yes, please share the anticipated timing and magnitude.	Beyond unforeseen circumstances, the ATL/County does not currently have any programmed service changes. However, the ATL/County will provide the contractor with a 90-day notice of service changes.
55	General	Pg. 240-241	Will the agencies consider a 90-day implementation period for an incoming contractor? The RFP references several initial deliverables due within 90 days of NTP.	No, the ATL/County requires all deliverable dates remain as noted in the RFP.
56	General		Please provide a current seniority list for all positions, with names redacted, showing job title, status, seniority date, and pay rate.	The ATL/County does not have a seniority list as all employees work for the service contractor.
57	General		Are any employees represented by a union for these services? If yes, please provide the CBA and any side letters.	The ATL/County cannot provide this information and is the sole discretion of the service provider.
58	General		Please confirm that 49 U.S.C. 5333(b) applies. Please provide the applicable arrangement or certification.	Yes, this is applicable.
59	General	Pg. 241-242	Are there minimum training hour requirements by role, for example, operators, dispatchers, technicians? If not, please confirm expectations for the Training and Safety plan.	Minimum training requirements are outlined in RFP and contractor should comply with all federal, state, and local requirements.
60	General	Pg. 17	Please identify current DBE subcontractors and whether the incumbent meets the agency goals: ATL 6.375 percent and Gwinnett County 6.71 percent.	The DBE goal for the incumbent (current) on the ATL contract is 9.62%. The incumbent contract does not currently meet the DBE contract goal. The overall DBE goal for Gwinnett County is currently being met. Provided below is a short list of some of the current DBE subcontractors: DLR Distributors, Inc. Vectour Group, Inc. Zenith Enforcement and Services Inc. Flying Leap, Inc. Cameron's Mobile Auto Detail LLC Scottfield Services LLC Sweet Rose, Inc. Superior Wash Marita Wellage-Reiley & Associates Automotive Rentals AIA Corporation
61	General		Are DBEs certified in other states acceptable, contingent on Georgia certification? Please clarify if DBE good-faith efforts are required.	Proposer must be registered as a DBE with the State of Georgia DBE database. Applications for DBE certification can be obtained through the Equal Opportunity Division of GDOT website located at Disadvantaged Business Enterprise (DBE) - GDOT or MARTA's website at https://marta.diversitysoftware.com/ For additional information about the certification process or to apply for certification, firms should contact: Kimberly King, Director Equal Opportunity One Georgia Center, 600 West Peachtree Street, N.W. Atlanta, Georgia 30308 Email: kiking@dot.ga.gov Or the GDOT DBE Helpdesk 404-631-1273 Please note that all procurement/contract activities undertaken should make a good faith effort to use certified DBE's.
62	General		Please provide the last six months of invoices and monthly management reports for each service.	The ATL/County have provided this information in Attachments 23 and 31.
63	General		Please provide current pull-out and return-to-yard times by route, plus operating hours by day of week, including seasonal patterns.	Respondents should refer to provided schedules in Attachment 5 of the RFP for current route schedules. Contractors are responsible for determining pull-out and return-to-yard times to meet service schedule.
64	General		Please provide two years of performance metrics for each service, for example, OTP, complaints per 1,000 boardings, productivity, miles between road calls, and any liquidated damages by category.	The ATL/County have provided this information in Attachment 22.

65	General		Please provide revenue miles and hours, total miles and hours, and deadhead miles and hours, by service and also by route for fixed route.	Respondents should refer to provided schedules in Attachment 5 of the RFP for current route schedules. Additional information for Gwinnett County can be found at the end of Attachment 27.
66	General		Please provide typical call volumes by hour for weekdays and Saturdays, and the number and type of phone and data lines required.	Customer service is not a part of this RFP; the contractor will have no responsibility for customer service.
67	General		Please provide fleet details by unit: engine and transmission, current odometer, last overhaul, average annual miles, spare ratio, planned replacement and life-mile targets.	The ATL/County have provided fleet information in Attachment 6 of the RFP and County has provided detailed fleet information in Attachment 37. The ATL fleet ranges from 2019 to 2023, and no overhauls or major component replacements have occurred. Additional information has been provided in Attachments 26 and 29.
68	General		Please provide the last twelve months of major component replacements, the last four PMI dates and mileages, oil or fluid analyses, and parts usage by system.	The ATL/County have provided fleet information in Attachment 6 of the RFP. The ATL fleet ranges from 2019 to 2023, and no overhauls or major component replacements have occurred. Additional information has been provided in Attachments 26 and 29.
69	General		Are towing costs the contractor's responsibility? If yes, please share average annual towing cost for the past three years.	Yes, towing costs are contractor's responsibility. Both the ATL and County do not have historical cost information.
70	General	Pg. 90	Will training vehicles be available during the transition? If yes, how many and what type?	The ATL will work with the awarded contractor on available training hours during off-peak for MCI D4500, CRT-LE and CRT LE EV coaches. and County will work with the awarded contractor on available training hours during off-peak, including Low-Floor Gilling and E-450s at the North Facility.
71	General		Please provide any current environmental reports, for example Phase I or II, and whether facilities are in a protected watershed.	For ATL Operations at the South Facility: - Phase I and Phase II are not applicable given the longstanding ownership of the subject property. - The subject property resides in the Flint basin and within the protected watershed that discharges to Mud Creek. - We've attached the most recent NOI (from 2022 but is active until 2027) and 2024 Annual Report to EPD Please be aware that all Storm Water management is not the responsibility of the contractor. ATL manages this directly. The contractor only needs to stay compliant with EPA rules regarding run-off and general housekeeping. For North Ops, contractor should coordinate with landlord. The ATL has provided additional information in Attachment 19.
72	General	Pg. 236-239 & 237	For fueling and washing systems, please confirm tank type and capacity, wastewater discharge points, and whether recaps tires are allowed, plus pass-through fuel.	Fueling at South Facility tank type – Underground storage tank (UST) 20,000 gallons diesel with fuel management system. For South Facility fueling station, contractor is not responsible for maintenance. Contractor will be responsible for any damages due to negligence. Fueling at North Facility tank type - above-ground storage tank 10,000 gallons diesel. For North Facility fueling station, contractor is responsible for maintenance and any damages due to negligence. Washing system – North Facility bus wash is currently operable, however the South Facility drive through bus wash is currently inoperable and will be replaced during 2026. Waste Water discharge points – Both facilities are on county sewer systems. For washing systems, wastewater is discharged into the recycle tank. Recap Tires – Not allowed on ATL or County vehicles. Pass-Through Fuel – Pass-through fuel charges are only at North Facility for ATL buses. At South Facility, ATL is billed directly by the fuel provider, so the contractor is not involved in pass through billing. Pass-Through DEF – At North Facility DEF is billed monthly the same as fuel per bus, per month for ATL and County. At South Facility DEF is billed to ATL by the contractor, by the truckload. It is not billed per bus. The contractor is responsible for the initial purchase transaction from the vendor.
73	General	Pg. 150	Please confirm the name and version of the County-provided on-demand dispatch platform.	The County uses RideCo Version 2.39.0.
74	General	Pg. 179-182	For onboard cameras and ITS, please confirm agency versus contractor maintenance responsibility, makes and models, age profile, and average repair costs per vehicle for the past three years.	The County has provided additional component information in Attachment 34.
75	General		If laws or regulations change minimum wages or benefits during the term, how will compensation be adjusted for those mandated costs?	The ATL/County will consider adjustment requests.

76	Section 3.7-3.17	Pg. 48-49	Please confirm that the required forms "Offer Documents" #7-17 should be submitted in the appendix of the proposal.	Please limit the Proposal to a maximum of 60 single-sided pages, excluding appendices, covers, tab dividers, table of contents, and required forms. Offer Documents are excluded from page counts.
77	Qualifications and Key Personnel (key personnel) Section 3.6.3	Pg. 46	Please confirm that key personnel resumes and other required attachments are excluded from the technical proposal page limit.	ATL/County will increase page limit of the Qualifications and Key Personnel to 35 pages. Refer to Addendum 3 in Attachment 35.
78	Technical Proposal Section 3.6 & Price Proposal 3.6.5	Pg. 45-46	Please confirm any requirements for the file names of the Technical and Price Proposal files.	Respondents should reference their contents of the complete proposal as referenced throughout the RFP.
79	Company Overview, Section 3.6.2	Pg. 45-46	Will ATL allow the termination/failure to complete history information to be excluded from the page limit and included in the appendix?	Yes, the ATL/County will increase page limit of the Company Overview section to five pages. Refer to Addendum 2 in Attachment 35.
80	General		Please provide detailed vehicle blocking for all service levels.	The ATL/County cannot provide this information and is the sole discretion of the service provider.
81	General		Please provide vehicle headways for all service levels.	Respondents should refer to provided schedules in Attachment 5 of the RFP for current route schedules. Paddles can be found in Attachment 27.
82	General		Please provide all pull in, pull out, interline and mid-route relief deadhead times by location.	The ATL/County cannot provide this information and is the sole discretion of the service provider. Paddles and deadhead information can be found in Attachment 27.
83	General		Please provide a detailed list of all approved driver relief locations. Please notate if any relief points are mid-route.	The ATL does not have relief locations. The County relief locations are North Facility or Gwinnett County Transit Center.
84	General		Please provide a detailed list of routes that operate from each yard.	Respondents should refer to provided schedules in Attachment 5 of the RFP for current route schedules. This information can also be found in Attachment 27.
85	General		Please provide the number of non-revenue relief vehicles by yard that are provided by the current contractor today.	The ATL/County cannot provide this information and is the sole discretion of the service provider.
86	General		Please provide the current number of driver by yard, both Full Time and Part Time.	The ATL/County cannot provide this information and is the sole discretion of the service provider.
87	General		What is the current planning system used to create vehicle blocking?	Hastus.
88	General		Please provide the current runcut, driver paddles and left and rights by yard.	The ATL/County have provided additional information in Attachment 27.
89	General		Please provide the current CBA that represents Operators.	The CBA is between current contractor and the union. The ATL/County are not participants in the CBA.
90	General		If there is more than one vehicle type in the fleet, please indicate which vehicle types are used for each route.	The ATL only operates commuter bus (CB) mode; bus types are not assigned by route. The County does not assign certain vehicle types by route, vehicles are assigned by mode.
91	General		What is the vehicle count?	Respondents should refer to provided schedules in Attachment 5 of the RFP for current route schedules.
92	General		What are the service days and hours?	Respondents should refer to Section 5 of the RFP for ATL service, and Section 6 for County service.
93	General		Who are the current subcontractors?	The ATL/County only have one contractor for delivery of service. Subcontractors are at the discretion of the contractor.
94	General		What are subcontractor roles and trip rules?	The ATL/County only have one contractor for delivery of service. Subcontractors are at the discretion of the contractor.
95	General		Please provide trips by hour for each day of the week.	Respondents should refer to provided schedules in Attachment 5 of the RFP for current route schedules. Additional information can be found in Attachment 27.
96	General		Please provide daily productivity from scheduling reports.	Respondents should refer to provided schedules in Attachment 5 of the RFP for current route schedules. Additional information can be found in Attachment 27.
97	General		Please provide passenger count by hour, for each day of the week.	The ATL/County does not collect passenger counts by hour.
98	General		Please provide productivity by hour, for each day of the week.	The ATL/County does not collect productivity by hour.
99	General		What is the current planning system used to create vehicle blocking?	Hastus.
100	General		Please provide number of trips by hour, each day of the week.	Respondents should refer to provided schedules in Attachment 5 of the RFP for current route schedules.
101	General		Please provide the current runcut, driver paddles and left and rights by yard.	The ATL/County have provided additional information in Attachment 27.
102	General		If more than one vehicle type is in the fleet, please indicate which vehicle types are used for each route.	The ATL only operates commuter bus (CB) mode; bus types are not assigned by route. The County does not assign certain vehicle types by route, it is assigned by mode.
103	General		Please provide the current number of drivers by yard, both Full Time and Part Time.	The ATL/County cannot provide this information and is the sole discretion of the service provider.
104	ATL Vehicle Information document		In this document, the ATL fleet section provides anticipated fleet replacement dates. Please also provide that same information for the Gwinnett County fleet.	The ATL does not anticipate fleet replacement for the duration of this contract and has provided a list of vehicles in Attachment 6 of the RFP. The County has provided this information in Attachment 25.
105	RFP, 5.2.1, #39	Pg. 76/288	Please confirm that fuel and DEF for the ATL contracted service operated out of the North facility will be a direct reimbursement to the contractor by ATL.	Yes, this will be a direct reimbursement.

106	RFP, 5.3.5.1, #2	Pg. 87/288	The sentence in this section is cut off, can you please provide the reminder of the section intended here?	The Contractor is responsible for maintenance, repairs, and security. ATL will issue an addendum for this statement. Refer to Addendum 1 in Attachment 35.
107	RFP, 5.3.5.1.1, #1	Pg. 87/288	Please provide all bidders with 24 months of historical facility maintenance costs for the South Facility.	The ATL/County cannot provide this information as they are the contractor's responsibility.
108	RFP, 5.3.5.1.1, #2	Pg. 87/288	Please provide all bidders with 24 months of historical utility costs for the South Facility.	The ATL/County cannot provide this information as they are the contractor's responsibility.
109	RFP, 5.3.5.1.1, #3	Pg. 87/288	Please provide all bidders with 24 months of historical janitorial costs for the South Facility.	The ATL/County cannot provide this information as they are the contractor's responsibility.
110	RFP, 5.4, #14	Pg. 93/288	Will the ATL please provide a historical fleet maintenance records for all ATL provided fleet? Specifically, a list of major components replaced by the current contractor on all current fleet.	The ATL has provided the historical fleet maintenance records in Attachment 29.
111	RFP, 5.4.2.15, #3	Pg. 106/288	Please provide all bidders with the list of diagnostic software that a contractor would need to maintain during the duration of this agreement and the costs of the required licenses.	A list of software is provided in Section 5.4.2.15 Tools and Equipment, including ThermoKing, and Section 6.4.3.1 Line Number 14 of the RFP.
112	RFP, 5.4.3.2, #4	Pg. 126/288	Please provide all bidders with 24 months of historical printer costs charged to the current contractor.	The ATL/County will strike Section 5.4.3.2 #4 (last two sentences). Refer to Addendum 7 in Attachment 35.
113	RFP, 5.4.3.2, #6	Pg. 127/288	Please provide all bidders with information about ATL's HID-based keycard system so that bidders can ensure that their proposed systems are compatible.	The ATL currently uses Avigilon Access Control Systems for South Garage. Contractor will be responsible for providing access control system for North Garage. Costs should be allocated between ATL and County. Refer to Addendum 4 in Attachment 35.
114	RFP, 5.8.2.3	Pg. 144/288	Please provide bidders with a detailed breakdown of Incentives and Damages assessed to the current contractor over the last 24 months.	The ATL/County has provided historical liquidated damages information in Attachment 18.
115	RFP, 6.2.1, #36	Pg. 155/288	Will the ATL please provide a historical fleet maintenance records for all Gwinnett County-provided fleet? Specifically, a list of major components replaced by the current contractor on all current fleet.	The ATL/County have provided fleet information in Attachment 6 of the RFP. The ATL fleet ranges from 2019 to 2023, and no overhauls or major component replacements have occurred. Additional information has been provided in Attachment 26.
116	RFP, 6.3.3, #7	Pg. 161/288	Please confirm that Gwinnett County will provide the contractor with all hardware and software associated with the County-provided Microtransit software platform.	Yes, the County will provide the contractor with all hardware and software for microtransit, except for damage due to negligence by contractor.
117	RFP, 8.1.3.1, #5	Pg. 250/288	Is the contractor financially responsible for the facility lease of the North Facility? If so, please provide all bidders with a copy of the current lease agreement.	Yes, the contractor is financially responsible for North Facility and negotiating the lease with the landlord. The current lease is held by the current contractor and not the ATL/County.
118	RFP, 9.2	Pg. 253/288	Is the RideCo platform utilized by the County for both the Paratransit and Microtransit services?	Yes.
119	General		Will ATL and the County provide training vehicles and facility space during a transition from the current contractor in the event a new contractors is selected?	The ATL has additional buses available for training during off-peak. Currently D4500s are available at the North Facility, and CRT LE, CRT LE electric, and D4500s are available at the South Facility. The County can work with the awarded contractor on available training hours during off-peak, including Low-Floor Gilling and E-450s at the North Facility. The ATL/County can provide training vehicles during off-peak periods, however cannot guarantee shared facility space.
120	General		Would the contractor be responsible for facility furniture and work stations, or is that equipment provided by ATL/Gwinnett County?	The contractor is responsible for facility furniture and workstations at the North Facility. However, the current contractor may be willing to sell current equipment if they are not awarded the next contract. Furniture and workstations are provided by ATL at the South Facility. Additional equipment for ATL/County are provided in existing RFP Attachment 4 and additional County and Transdev Owned equipment for the North Facility is provided in Attachment 36.
121	General		How will contractors be reimbursed for startup activities as outlined in our bid?	Start-up costs are not to be included in the yearly costs and should be included on a separate pricing form.
122	Attachment 3		In Attachment 3, RG Annual Gen. Admin Fixed tab - it indicates that the contractor should provide pricing for Security & Ground Maintenance of the Gwinnett County Park & Rides. Please provide the requirements and requested scope for both of these items, as they are not addressed within the RFP. The only mention is in 5.2.2, Pg. 77/288, that ATL will be responsible for the repair and maintenance of the ATL owned Park & Ride lots.	The ATL/County have provided an addended Price Proposal spreadsheet. The County no longer operates park-and-ride lots. Refer to Addendum 5 in Attachment 35.

123			This section states: "ATL Xpress will provide initial equipment and support agreements for the successful operation of technology systems provided by ATL in support of Operations." For each category of equipment listed below, could ATL please provide the age of the equipment, the duration of the support agreement, and a description of what is covered under the support agreement for each category of equipment? ■ Automatic Fare Collection System ■ Breeze TRI Reader 2 (TR2) - installed in farebox ■ Breeze Mobile Validator ■ Genfare Fastfare Farebox ■ Breeze Operator Control Unit (OCU) ■ Kenwood Radio System ■ Public Address (PA) System ■ Hanover Destination Sign System ■ Clever Devices CAD/AVL System ■ Clever Vision Digital Signage (Traveler Information) System ■ Sierra Wireless (SEMTECH) OMG90 Mobile Router ■ Luminator Apollo Road Runner Camera System ■ Automated Passenger Counter (APC) System	As stated on the RFP, ATL provides maintenance and support contracts for the key systems ○ Radio System (Radio One) ○ Breeze Mobile (Kontron) ○ Breeze Card (Cubic) ○ CAD/AVL (Clever Devices) ○ APC ○ WIM ○ Ride Check Plus ○ Sierra Wireless (Routers Support) ○ Automatic Fare Collection System - The current Automatic Fare Collection System (AFC) was installed in 2017 and is at end of life, ATL in replacing this system with a new one scheduled for Spring 2026, the existing system is covered by hardware RMA warranty support during for the Breeze Operator/Driver Control Unit (OCU/DCU) and outlines in the RFP. A new fare system is proposed for replacement in 2026 with similar support levels. The AFC system is integrated with the fareboxes. TR2 is included as part of this system. ○ Breeze mobile validator - The Breeze mobile validator was installed in 2024 and is leased, this system and will also be replaced with a new system by ATL starting in Spring 2026, support is provided per agreement with Kontron, who is responsible for repair and if needed replacement of broken units. ○ Kenwood Radio System - The Kenwood Radio System was purchased in 2017, an annual support contract provided by ATL includes hardware repair services for radio equipment on board buses and radio consoles in dispatch, annual firmware updates, and includes tower services. ○ Public Address (PA) System - The PA systems were purchased the buses, the PA system is integrated with Clever Devices which provides support for that integration, the contractor is responsible for repairs to the physical bus PA system. ○ Hanover Destination Sign System - Hanover Destination Signs were purchased with each bus and are warrantied for life, it is the contractors responsibility to maintain these system, utilizing warranty RMA repair services for these system as appropriate. ○ Clever Devices CAD/AVL System, CleverVision Digital Signage (Traveler Information) System, Automated Passenger Counter (APC) System - These systems were installed in 2020 and are support via an annual maintenance and support agreement that includes RMA hardware warranty repairs and software support services. ○ Sierra Wireless (SEMTECH) OMG90 Mobile Router - The mobile routers are supported by an annual technical support agreement with Sierra Wireless, noting these units are nearing end of life and are planned for replacement with new routers by ATL in 2026, sufficient spares have been provided by ATL to ensure availabilities of operational equipment through its replacement. ○ Luminator Apollo Road Runner Camera System - This system was purchased in 2020, there is no support contract for this system and the contractor is responsible for system maintenance, ATL plans to replace this system in FY 2027 and had provided sufficient spares have been provided by ATL to assist the contractor in maintaining this system through its replacement.
124	5.4.3 ATL Technology Systems	Pg. 112 - 116	This section states: "The Contractor shall repair and maintain in good condition all technology equipment. The Contractor is responsible for the replacement of any equipment. All replacements made by the Contractor shall be of like size, kind, and quality to the items replaced as such items existed when originally installed and shall be subject to the ATL's approval." To help the Contractor accurately estimate costs for repair, maintenance, or replacement, please provide the approximate unit cost for each of the following equipment categories: ■ Automatic Fare Collection System ■ Breeze TRI Reader 2 (TR2) - installed in farebox ■ Breeze Mobile Validator ■ Genfare Fastfare Farebox ■ Breeze Operator Control Unit (OCU) ■ Kenwood Radio System ■ Public Address (PA) System ■ Hanover Destination Sign System ■ Clever Devices CAD/AVL System ■ CleverVision Digital Signage (Traveler Information) System ■ Sierra Wireless (SEMTECH) OMG90 Mobile Router ■ Luminator Apollo Road Runner Camera System ■ Automated Passenger Counter (APC) System	Contractor replacements are rare, noting that the ATL will provide hardware Return Materials Authorization (RMA) Repair services contracts. Contracts cover all hardware aside from Luminator Apollo Road Runner Camera System, which is currently programmed for replacement in 2026-2027. The ATL does not have current unit pricing for these systems and service contractor is responsible for obtaining quote from manufacturer. The ATL will provide a spare inventory for all systems.

125			Please provide the total annual costs for maintenance, repair, and equipment replacement for each of the listed items for the past three (3) years. ☐ Automatic Fare Collection System ☐ Breeze TRI Reader 2 (TR2) - installed in farebox) ☐ Breeze Mobile Validator ☐ Genfare Fastfare Farebox ☐ Breeze Operator Control Unit (OCU) ☐ Kenwood Radio System ☐ Public Address (PA) System ☐ Hanover Destination Sign System ☐ Clever Devices CAD/AVL System ☐ CleverVision Digital Signage (Traveler Information) System ☐ Sierra Wireless (SEMTECH) OMG90 Mobile Router ☐ Luminator Apollo Road Runner Camera System ☐ Automated Passenger Counter (APC) System	
	5.4.3 ATL Technology Systems,	Pg. 112 - 116		The contractor has responsibility for maintenance, repairs, and equipment replacements. The ATL will provide an inventory of spare parts for listed systems.
126	5.4.3 ATL Technology Systems	Pg. 112 - 116	Please confirm whether ATL will provide the in-vehicle mobile data terminals (MDTs) and/or tablets required for the operation of the CAD/AVL systems.	The MDT onboard the vehicles is the Clever Devices TCH, which is used for operations to communicate with Clever system onboard, including completion of pre- and post-trip inspections. The ATL will provide tablets to support incident response and other supervisor functions.
127	5.5.5 Safety Performance Targets and KPIs	Pg. 127	This section states that the Operator must provide a data collection and reporting system that fully integrates with ATL's CAD/AVL system (currently Clever) and TransTrack reporting software. Could ATL please confirm: 1. What data collection and reporting system is currently in use? 2. Can ATL provide a list of systems known to integrate with both Clever and TransTrack?	The ATL will provide the data-tracking system, which is currently Clever Devices for operations data and TransTrack, but reserves the right to use an alternative system. Clever and TransTrack provide APIs that are compatible with their systems. Refer to Addendum 6 in Attachment 35.
128	6.4.4 County Technology Systems	Pg. 178	This section states: "The Contractor shall repair, maintain it in good condition, and replace, as necessary, the equipment outlined throughout this RFP used for maintenance and operations. The Contractor is responsible for replacing any equipment damaged through negligent operations." Please confirm whether the Contractor is also responsible for replacing equipment that has reached the end of its useful life (excluding damage or negligence). If so, kindly provide the age, make, model, and approximate unit cost for all equipment referenced in this requirement.	The county is responsible for replacing equipment that has reached useful life.
129	6.4.4.1 Onboard Systems	Pg. 179	This section indicates that the County's Demand Response Revenue Vehicles must be fitted with a Transit Management System. Please confirm whether this requirement means the Contractor is responsible for providing the scheduling, reservations, and dispatching software platform for this service.	The county will provide the platform to operate the Demand Response services.

130			Please confirm who is responsible for replacing the following equipment installed on County Revenue Vehicles once it reaches the end of its useful life (excluding replacements due to damage or negligence). a) CAD/AVL (Fixed Route system may vary from Demand Response system) b) Cradle Point c) Automatic Fare Collection (AFC) d) Automatic Passenger Counter (APC) e) Cameras (inside and outside) f) Two-way radios. g) On-board unit for TSP h) Fuel Master/AIM system. i) Farebox probing, vault pulling, and replacement. j) Any new technology integrated by the County. If the Contractor is responsible for replacement, please provide the age of each type of equipment, the approximate cost per unit, and the total annual costs for repair, maintenance, and replacement for the past three (3) years.	
	6.4.4 County Technology Systems	Pg. 180		The county is responsible for replacing equipment that has reached useful life.
131			Please confirm who is responsible for providing the in-vehicle mobile data terminals (MDTs) and/or tablets required for the operation of the CAD/AVL systems for the County's Revenue Vehicles.	The county is responsible for providing the in-vehicle mobile data terminals (MDT's) for the operation of the CAD/AVL systems.
	6.4.4 County Technology Systems	Pg. 180		
132	IT		Our company requires coordinating corporate business throughout the day. Can we co-locate network equipment in existing IT closets, or do we need to use separate areas?	Contractor may co-locate network equipment in existing IT rooms.
133	IT		If we cannot install our network equipment would the Agency IT provide a VLAN for bidders to use?	This is not applicable to South Facility, however a VLAN can be provided at the North Facility to support contractor systems, should they be installed.
134	IT		Please provide a marked-up floor plan showing IT Comm closets.	The ATL/County does not have access to the North Facility floor plan, however the ATL has provided design plans for the South Facility in Attachment 33.
135	IT		Please provide pictures of the IT closets to determine if there is enough space to co-locate equipment.	The ATL/County does not have access to the North Facility floor plan, however the ATL has provided design plans for the South Facility and County has provided closet pictures in Attachment 33.
136	IT		What is the current bandwidth to the facility?? Is there a backup circuit?? Who are the ISPs?	The ATL/County cannot provide this information and is the sole discretion of the service provider. At the South Facility, the ATL provides a redundant 1 GB internet connection hardened for DR utilizing two ISPs, Congent and Comcast, with generator supported power circuits.
137	IT		Are there any pain points with the current Wi-Fi?? If so, please indicate where they exist on a floor plan.	The ATL/County are not aware of any pain points for Wi-Fi at North and South facilities.
138	IT		Are interior walls cinder block or stud/sheetrock?	At the North Facility, interior walls are Stud/Sheetrock. At the South Facility, interior walls are generally Stud/Sheetrock excepting the maintenance building core offices, count room, and restrooms which utilize cinder block construction.
139	IT		Are there any existing exterior Wi-Fi access points for the bus parking lot/yard?	At the North Facility, upon contract start, the County will have a total of 4 access points throughout the yard to provide connectivity to our CAD/AVL system. The ATL provides Wi-Fi Connectivity for the bus parking areas designated for its fleet at the North Facility, and provides full coverage of the parking and fueling areas at its South Facility.
140	IT		Does the facility have Cat 6 wiring throughout?	At the North Facility, there is a mix wiring with some CAT 6 included. At the South Facility, CAT 6 wiring is found throughout the facility and the LAN is managed by ATL.
141	IT		Is there a need for TDD/TTY?	At the North Facility, there is a need for TDD/TTY. At the South Facility, there is no need for TDD/TTY.
142	IT		Are phone recordings required?	At the North Facility, phone recordings are required. At the South Facility, individual call recordings are not required.
143	IT		What type of in-vehicle radios are used?? Please provide make and model.? How old are they?	At the North Facility, in-vehicle radios are contracted to Radio One by the current contractor. ATL provides and utilizes Kenwood mobile and handheld radios for North and South facility operations, which is integrated with the CAD/AVL system purchased in 2017.
144	HR		Please provide the required employer/employee cost-share that was agreed to with the union.	The ATL/County cannot provide this information and is the sole discretion of the service provider.
145	HR		Please provide the benefits plan information for current plans offered, if available.	The ATL/County cannot provide this information and is the sole discretion of the service provider.

146	HR		Please provide the current costs for health and welfare benefits and current participation, if available.	The ATL/County cannot provide this information and is the sole discretion of the service provider.
147	3.18 Performance Bond and 3.19 Payment Bond, RFP	Pg. 50-51	Will the ATL and Gwinnett County reduce the amount of the performance and payment bonds to 10%-20% of the Proposal price for the first twelve months of full operation, to align with industry standards?	No.