



STATE ROAD & TOLLWAY AUTHORITY

STATE OF GEORGIA

Nathan Deal, Governor
Chairman

Christopher Tomlinson
Executive Director

FOR IMMEDIATE RELEASE

June 12, 2017

Contact: Matt Markham
mmarkham@srta.ga.gov

SRTA and GRTA Combine Authority Headquarters, Business Functions into New Office Location in Downtown Atlanta

Office relocation includes the opening of first joint Xpress and Peach Pass Customer Retail Center

ATLANTA – The State Road and Tollway Authority (SRTA) announced today that it has combined corporate offices with the Georgia Regional Transportation Authority (GRTA) and moved into a new location in downtown Atlanta. The new consolidated office is located at the Marquis One building at Peachtree Center, with the main reception area on the 22nd floor. As part of the consolidation, SRTA also announced the opening of its first combined Retail Center, a convenient one-stop-shop for customers of both Xpress and Peach Pass to get information and assistance with both services.

“SRTA and GRTA have worked diligently over the past year to combine staff and functions so that SRTA can provide services of behalf of both state authorities. Moving into combined space and integrating Xpress and Peach Pass services allows us to more effectively deliver mobility services to our customers by leveraging the enhanced connections between transit and tolling in Georgia. Xpress and Peach Pass customers will continue to receive the services that they have come to rely upon and, over time, will experience a greater, more convenient level of service as a result of the consolidation of functions,” said Chris Tomlinson, Executive Director for SRTA and GRTA.

The Retail Center is located on the GL Level of the Marquis One building and is open Monday through Friday from 8am to 5pm. The new Center replaces the Peach Pass Walk-Up Center on Trinity Avenue in Atlanta as well as the Xpress customer service window on the 4th floor of Marquis One. Services customers can receive include buying Xpress passes, including Xpress fare products on MARTA breeze cards; opening Peach Pass accounts; resolving toll violations/disputes; and retrieving lost items left on Xpress buses. SRTA and GRTA previously combined the Peach Pass and Xpress Customer Call Centers last year.

In addition to the combined office and retail locations, GRTA will transfer operation of the Xpress Commuter Coach Service and vanpool program to SRTA effective July 1. More information will be available on SRTA’s new agency website (www.srta.ga.gov) which is also scheduled to launch July 1.

About the State Road and Tollway Authority

The State Road and Tollway Authority (SRTA) is a state-level, independent Authority created to serve as a financing entity for Georgia’s transportation program, as well as to operate tolled transportation facilities and mass transportation programs within the State. SRTA manages the collection of tolls on Georgia’s



STATE ROAD & TOLLWAY AUTHORITY

STATE OF GEORGIA

Nathan Deal, Governor
Chairman

Christopher Tomlinson
Executive Director

Express Lanes System through the use of Peach Pass, the state's all-electronic tolling technology. Effective July 1, SRTA will operate the Xpress Commuter Coach Service, which provides workers in the Metro Atlanta Region with reliable, stress-free commutes to and from major employment centers in Downtown, Midtown, and Perimeter Center; and, the Authority will also administer the Atlanta region's largest vanpool program. In 2016, the staff of the Georgia Regional Transportation Authority (GRTA) was integrated into SRTA's staff in order to have one entity provide the services of both state authorities.

###