



## JOB ANNOUNCEMENT

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<b>Position Title</b>	<b>Senior Performance Analyst</b>
<b>Supervises</b>	<b>No</b>
<b>FLSA Status</b>	<b>Exempt</b>
<b>Pay Grade</b>	<b>M on Georgia Statewide Salary Plan (Salary range is approximately \$50K to \$55K per year)</b>

The State Road & Tollway Authority (SRTA) is in search of a **Senior Performance Analyst** to become part of the Office of Transportation Performance and Innovation. Are you a problem solver, a quick learner, and a self-starter? Are you analytical, creative, and detail oriented? Do you enjoy working on cool projects, learning new things, and diving into big data? Are you a “Number Whisperer”? Can you hear the stories that numbers are telling? If you answered yes to these questions, we’d like to speak with you regarding your next career choice.

### **Job Summary**

The Senior Performance Analyst serves as a data consultant providing analytical support for the State Road and Tollway Authority (SRTA). The Senior Performance Analyst selects, recommends and applies appropriate analytical and statistical methodologies to evaluate the performance of tolled roadways and Xpress transit service in Metro Atlanta. The Senior Performance Analyst identifies, develops and implements ways to improve SRTA’s internal processes and performance. The Senior Performance Analyst also manages projects and programs, such as the Vanpool Program and Atlanta Transportation Improvement Program approval process.

### **Responsibilities**

- Performs data collection, QA/QC, analysis, management, and reporting in support of SRTA’s Regional Commuter Transit and Transportation Performance Management programs and SRTA’s Express Lanes programs.
- Identifies, selects and/or develops appropriate analytical tools and processes, performs analyses, and works with others as needed to explore, understand, explain and document the underlying causes of observed performance, especially when the results are unusual or unexpected.
- Manages the analysis and development in support of review and approval of the Atlanta Metropolitan Transportation Improvement Program and related activities.

- Manages SRTA's Vanpool Program including contract management, summarizing, analyzing and reporting performance data and identifying industry best practices through peer system reviews.
- Manages SRTA's Title VI Program.
- Manages SRTA's ADA Program.
- Manages the Xpress GIS database and GTFS data, developing maps for the Xpress website and internal customers, and performing GIS-based analysis as needed to support planning and compliance efforts.
- Represents SRTA's interests in regional transportation planning forums and special studies.
- Provides ad hoc data queries and analyses for internal and external customers.
- Develops thorough understanding of data systems integral to providing analytical support and project management for performance initiatives and analyzes data to propose improvement initiatives and strategies. Facilitates continuous data development and enhanced reporting.
- Ensures integrity and quality of data and associated analyses and reports.
- Delivers high-quality work products on time.
- Demonstrates a consistent, high quality, customer-focused orientation when conducting business and providing services and products to internal customers, clients, the general public and other external customers.
- Maintains knowledge of current trends and developments in the field by reading appropriate books, journals and other literature and attending related training, seminars and conferences. Applies pertinent new knowledge to performance of other responsibilities.
- Performs other duties as assigned by Management.

### **Technical Competencies:**

- Strong problem solving and analytical skills
- Self-starter driven to meet critical deadlines and exceed expectations
- Excellent written and oral communication skills
- Capable of balancing and prioritizing multiple tasks
- Comfortable working in an evolving role
- Proficient in Excel, Access, Visual Basic for MS Office applications, SQL, Python, GIS, and Tableau
- Knowledge of statistics
- Knowledge of travel demand modeling concepts—experience writing and running CUBE/Voyager scripts (or other transportation modeling software) desirable

### **Minimum Qualifications:**

Master's degree from an accredited college or university in science, math, engineering, or related field and/or comparable, relevant experience required. Detail orientation, critical thinking skills, self-motivation, and analytical competence are required for this position. Proficiency in various software applications for measurement and analytics purposes.

Applicants must possess SRTA's core values of Integrity, Collaboration, Innovation, Customer Focus, and Diversity.

**Preferred Qualifications:**

Experience working in the public sector. Hands-on experience in the transit, tolling, or transportation industry.

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**To Apply For This Position**

Interested applicants should submit a resume via e-mail to [recruiter@srta.ga.gov](mailto:recruiter@srta.ga.gov) by Friday, November 10, 2017, along with a completed State of Georgia employment application (downloadable from the SRTA website at <http://www.srta.ga.gov/about-srta/careers/>). **All applicants MUST include the title “Senior Performance Analyst” in the subject line of the e-mail message.**

Due to the volume of applications received by this office, we are unable to provide information on application status by phone or e-mail.

Applicants who are selected for an interview will be contacted to arrange an appointment for an interview.

Applicants who are not selected for an interview will not receive notification.

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The State Road and Tollway Authority reserves the right to close this recruitment process at any time during the announcement period once a sufficient, qualified applicant pool has been identified.

**Company Information**

SRTA is an independent Authority created by the Georgia General Assembly to operate tolled transportation facilities and act as the transportation financing arm for the State of Georgia. SRTA operational brands include Peach Pass and Xpress. Visit our website at [www.srta.ga.gov](http://www.srta.ga.gov) for more information.

SRTA is an Equal Opportunity Employer and does not discriminate on the basis of race, color, religion, national origin, sex (including gender identity, sexual orientation, and pregnancy), age, genetic information, disability, veteran status, or other protected class.