

Frequently Asked Questions: Peach Pass

What is a Peach Pass?

The Peach Pass is a small electronic transponder that is connected to a Peach Pass customer's debit or credit card. It can be adhered to a vehicle windshield OR a bumper that mounts to the front of your vehicle, as well as devices that mount to the front headlamp of vehicles and motorcycles.

Tolls on the Northwest Corridor Express Lanes are collected electronically, with no toll booths requiring drivers to slow down or stop.

How much does a Peach Pass cost?

Peach Pass transponders are free. Most motorists will get a Personal Toll Account, which requires a prepaid toll balance (minimum of \$20) using a debit or credit card. This balance is deducted when a motorist incurs tolls by using the Express Lanes. The Personal Toll Account is replenished with \$20 when the account gets to a low balance of \$10 or under.

For motorists that want to pay tolls with cash, a Pay n GO! Peach Pass Starter Kit, which includes a Peach Pass transponder and Reload Card, can be purchased at participating Walgreens or CVS retail store in Georgia. The Pay n GO! Starter kit includes a \$2.50 retailer fee in addition to the cost of the amount of prepaid tolls (any amount between \$20 and \$500). This option allows you to manage your account with cash, debit or credit cards via the Reload Card. NOTE: A Pay n GO! Peach Pass must be converted to a Personal Toll Account in order to be used in Florida and North Carolina or to receive \$5 in toll credits.

How do I get a Peach Pass?

Motorists can set up Peach Pass accounts and receive their Peach Pass transponders by:

- Visiting [PeachPass.com](https://www.peachpass.com)
- Applying via the Peach Pass GO! mobile app for Android and iPhone devices
- Calling the Peach Pass Customer Service Center **1-855-PCH-PASS (724-7277)**
- Getting a Pay n GO! Peach Pass at participating CVS or Walgreens locations (visit <https://www.peachpass.com/how-do-i-get-a-peach-pass/> for locations)
- Opening an account in person at a Peach Pass Retail Center



Purchase a Pay n GO! Starter Kit at participating Walgreen or CVS stores.



Visit a Peach Pass Retail Center.

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There are four Peach Pass Retail Center locations:

PEACH PASS RETAIL CENTER

245 Peachtree Center Ave. NE, Ground Floor | Atlanta GA, 30303

DEPARTMENT OF DRIVER SERVICES (DDS)

- 310 Hurricane Shoals NE | Lawrenceville, GA 30046
- 619 Tanger Drive | Locust Grove, GA 30428
- 3690 Old 41 Highway NW | Kennesaw, GA 30144

OPEN

Mon - Fri

Tues - Sat

Tues - Sat

Tues - Sat

BUSINESS HOURS

8 a.m. - 5 p.m.

Visit dds.georgia.gov/location/lawrenceville

Visit dds.georgia.gov/location/locust-grove

Visit dds.georgia.gov/location/kennesaw

What do I need to open a Peach Pass Account?

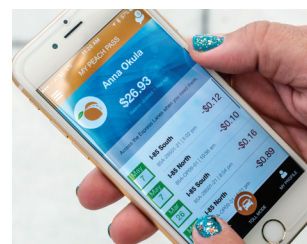
To open a Peach Pass Personal Toll Account, you will need the following information:

- Name, address and a contact phone number
- Your driver's license number
- Year, color, make, model and license plate number of vehicle(s) needing a Peach Pass
- An initial payment of \$20 to open the account (can be in the form of credit/debit card, check, money order or cash at select Customer Service Center locations)
- A valid, active credit card or debit card for replenishment of your account

To get a Pay n GO! Peach Pass Account, visit a participating CVS/pharmacy® and Walgreens® store and purchase a Starter Kit for the cost of the amount of prepaid tolls (\$20 to \$500) and a one-time \$2.50 retailer fee. Pay n GO! Peach Pass customers do not submit vehicle and contact information upon activation. The list of retail locations can be found at: <https://www.peachpass.com/how-do-i-get-a-peach-pass/>.

How can I manage my Peach Pass account?

- Motorists with a Peach Pass Personal Toll or Toll Corporate Account can update their billing information online at [PeachPass.com](https://www.PeachPass.com)
- The newly redesigned Peach Pass GO! mobile app also offers Peach Pass Personal Toll Account customers added control and access to their Peach Pass personal toll account. Motorists can register for a Peach Pass via the mobile app, update account information including credit cards, add new vehicles and manage account notifications in a secure environment for Android and iPhone users. Users will continue the ability to update their toll mode for rides on the I-85 Express Lanes, where HOV-3 vehicles can ride toll-free



Download the newly redesigned Peach Pass GO! mobile app.

Will the Peach Pass work on Florida and North Carolina toll roads?

Yes, the Peach Pass works on Florida and North Carolina toll roads. However, motorists with a Pay n GO! Peach Pass must convert to a Personal Toll Account by calling the Peach Pass Customer Service Center at **1-855-PCH-PASS (724-7277)** in order to access toll roads in Florida and North Carolina.

1-855-PCH-PASS (724-7277)

www.PeachPass.com



PEACH PASS



Peach Pass is the electronic toll collection system established with the State Road and Tollway Authority (SRTA) that automatically deducts the proper tolls when using Georgia Express Lanes. These lanes give commuters the option to bypass traffic along interstates that are within some of the most congested corridors in metro Atlanta.