



FAQS FOR **Xpress** PROPOSED ROUTE CHANGES



Q: What are the routes proposed for elimination?

A: Routes 408 and 482

Q: Why are routes 408 and 482 being proposed for elimination?

A: Routes 408 and 482 are being proposed for elimination due to underperformance and lack of ridership.

Q: Who approves the proposed route eliminations?

A: The ATL Board approves proposed service changes.

Q: What is the expected end date of Xpress service for routes 408 and 482?

A: The last expected date of service is December 30, 2020.

Q: What are alternative bus services provided in the area?

A: Route 408 riders can be served by MARTA and GCT which services portions of route 408 area. Route 482 riders would use routes 480 or 483 into Downtown or Midtown Atlanta and then transfer to MARTA rail.

Q: If the route is eliminated, what does that mean for my payment for the month?

A: The proposed changes would be implemented January 2, 2021. Customers should not purchase any fare media for use on routes 408 or 482 that would last beyond December 30, 2020.



We encourage you to sign up for mobile alerts to stay in the know by texting XPRESS to 888777!





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Q: Where do I make comments to let the ATL know my opinion/thoughts about the proposed service changes?

A: Comments may be provided to ATL via:

Email: TitleVI@atltransit.ga.gov

Phone: (404) 893-2100

Mail: 245 Peachtree Center Ave, NE Suite 2200, Atlanta, GA 30303

Public Outreach Events: Oct. 22nd at the Chamblee MARTA Station from 6:30AM-8:30AM and 4:45PM-6:00PM. Oct. 27th at the Town Center Park-and-Ride lot from 5:45AM-6:30AM and 4:30PM-5:30PM.

Public Hearings: Oct. 29th at 245 Peachtree Center Ave, NE 23rd Floor, Atlanta, GA 30303 from 12:00PM-2:00PM and 6:00PM-8:00PM.

Q: How long will the ATL/Xpress be taking public comment?

A: The public comment period is 30 days and ends 10/31/20. Comments received after the public comment period is closed may be considered.

Q: How do I know my comments will be included in the review process?

A: All comments that are relevant to the considered/proposed changes received during the public comment period are included in the decision-making process of the ATL.

Q: If I need language assistance or other accommodations to understand the proposed service changes and make comments, how do I request assistance?

A: You may contact the ATL by email: TitleVI@atltransit.ga.gov or phone: (404) 893-2100.



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