



## **XPRESS OPERATIONS COMMITTEE (SPECIALLY CALLED)**

Howard Mosby, Chair

8:15 AM

April 7, 2022

**Xpress Operations Committee (Specially Called)**  
**Thursday, April 7, 2022**  
**Proposed Agenda**

- I. Call to Order – Howard Mosby, Chair
- II. Approval of Minutes for March 3, 2022
- III. Approval of Agenda for April 7, 2022
- IV. Contract Approval for Clever Devices Support and Maintenance Agreement – David Brown–  
**Action Item**
- V. Adjournment



*A Regional Transit Operator within the* **ATL** 

## **Approval for Support & Maintenance Agreement**

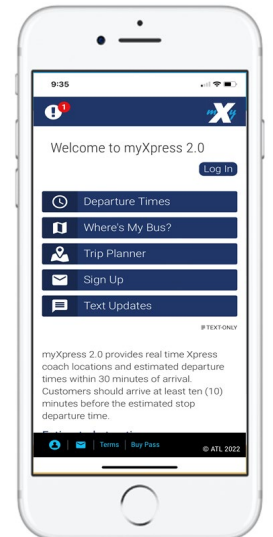
April 7, 2022

David Brown

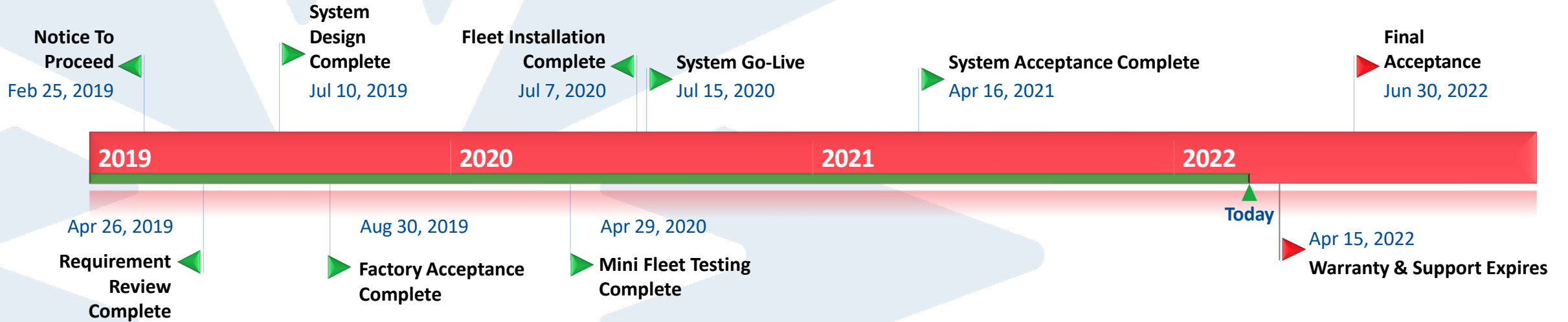
Transit Systems Manager

## Reminder: Computer Aided Dispatch/Automatic Vehicle Location

- ▶ Integrate with a variety of other on-board and back-end systems
- ▶ Offer irreplaceable real-time benefits to Operations by:
  - Increasing schedule adherence by enabling operations to monitor performance
  - Reducing response time to operational problems by improving communication between bus drivers and dispatchers
- ▶ Customer facing benefits:
  - Real time location of Xpress Coaches
  - Estimated departure time by stop
  - Personalized user experience with ability to plan trips and set alerts



# Implementation Timeline and Progress



## Progress

- ▶ CAD/AVL System acceptance April 16, 2021
- ▶ 1<sup>st</sup> year warranty and support initiated with system acceptance
- ▶ Moving into 2nd Support and Maintenance year

# Hardware Warranty & Software Maintenance Cost

| Item                           | Description                                | Year 2<br>04/16/22 - 06/30/23 | Year 3<br>07/01/23 - 06/30/24 | Year 4<br>07/01/24 - 06/30/25 | Year 5<br>07/01/25 - 06/30/26 |
|--------------------------------|--|-------------------------------|-------------------------------|-------------------------------|-------------------------------|
| 1                              | Hardware Warranty and Software Maintenance | \$218,627.00                  | \$192,586.00                  | \$197,934.00                  | \$203,441.00                  |
| 2                              | Annual Hosting                             | \$60,747.00                   | \$53,631.00                   | \$55,240.00                   | \$56,897.00                   |
| 3                              | Database Maintenance (3 Picks)             | \$33,290.00                   | \$34,288.00                   | \$35,317.00                   | \$36,377.00                   |
| 4                              | Texting Service                            | \$3,163.00                    | \$20,498.00                   | \$21,112.00                   | \$21,746.00                   |
| <b>Total</b>                   |  | <b>\$315,827.00</b>           | <b>\$301,003.00</b>           | <b>\$309,603.00</b>           | <b>\$318,461.00</b>           |
| <b>Grand Total for 4 years</b> |  | <b>\$1,244,894.00</b>         |                               |                               |                               |

- ▶ This request covers a 4 year support agreement
- ▶ Useful life of CAD/AVL system is 5 years
- ▶ Year 2 cost (\$315,000) is adjusted to align with ATL fiscal year
- ▶ Action Item

Questions?



**ADJOURN**