



XPRESS OPERATIONS COMMITTEE (SPECIALLY CALLED)

Howard Mosby, Chair

8:30 AM

June 2, 2022

Xpress Operations Committee (Specially Called)

Thursday, June 2, 2022

Proposed Agenda

- I. Call to Order – Howard Mosby, Chair
- II. Approval of Minutes for April 7, 2022
- III. Approval of Agenda for June 2, 2022
- IV. Xpress Operations Performance Overview – Jamie Fischer
- V. Approval of Contract to Purchase Diesel Fuel – Gail Franklin – **Action Item**
- VI. Cobb County IGA – Gail Franklin – **Action Item**
- VII. Regional Vanpool Contract Approval – Dionne Kirksey – **Action Item**
- VIII. Adjournment



A Regional Transit Operator within the **ATL** 

XPRESS PERFORMANCE REVIEW

Jamie M. Fischer, PhD | June 2, 2022

Office of Transportation Performance & Innovation

XPRESS SYSTEM PERFORMANCE

► Ridership Productivity



► Xpress Fare Revenue



► System Reliability

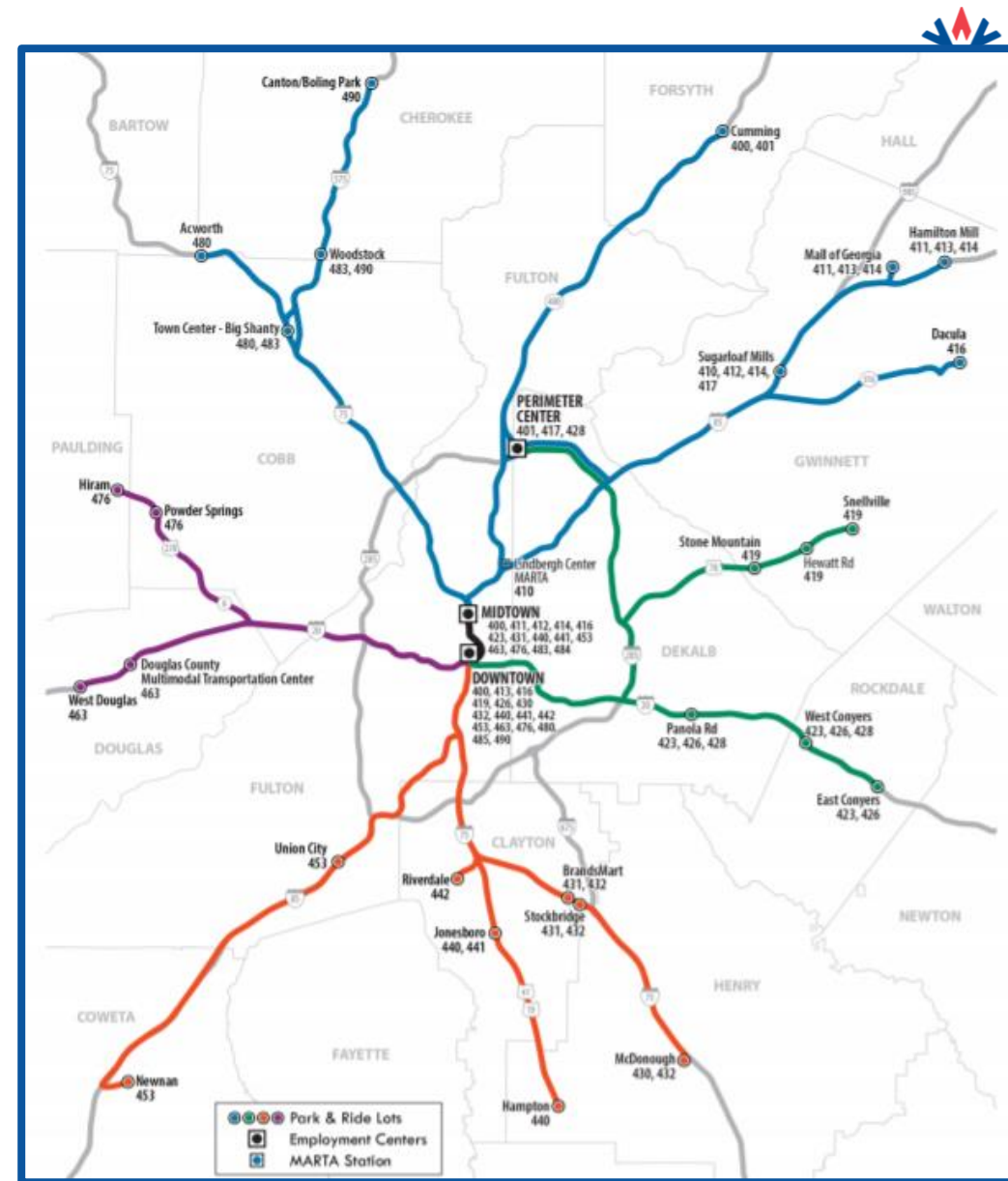


► Customer Feedback



VANPOOL PERFORMANCE

► Routes & Ridership



XPRESS RIDERSHIP

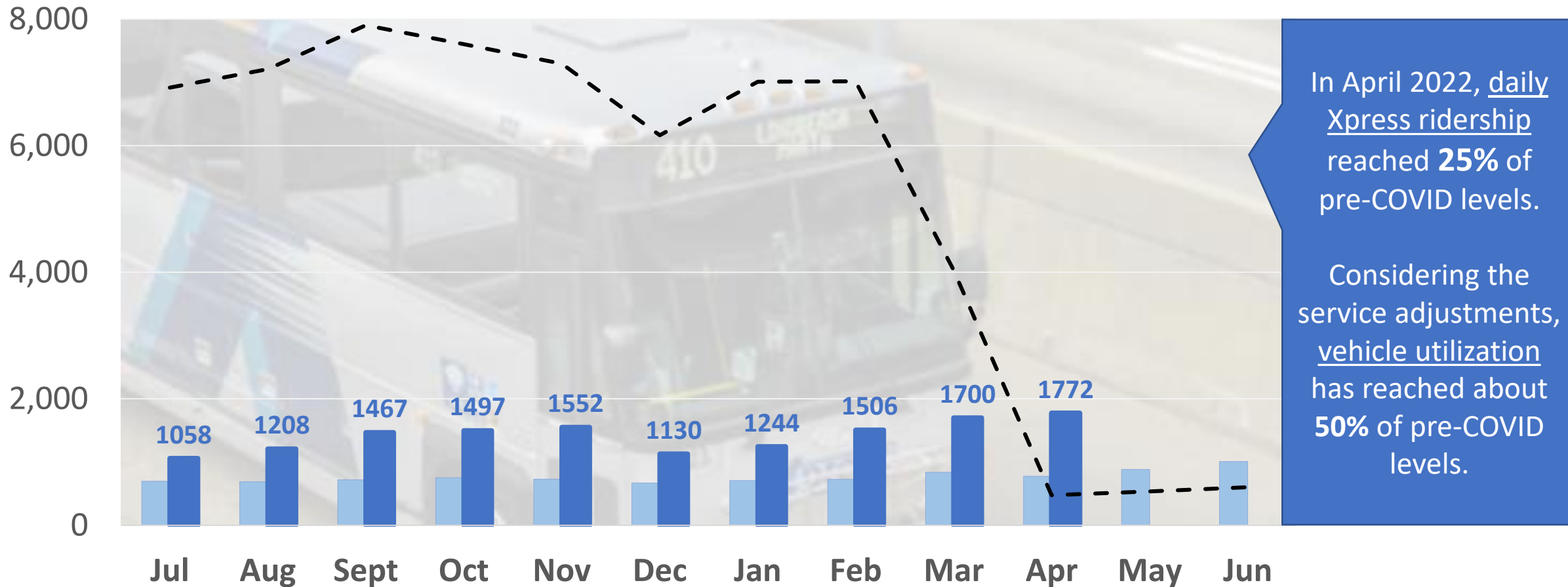


Average Daily Boardings (ADB) by Month

FY 2021

Current Year

-- FY 2020

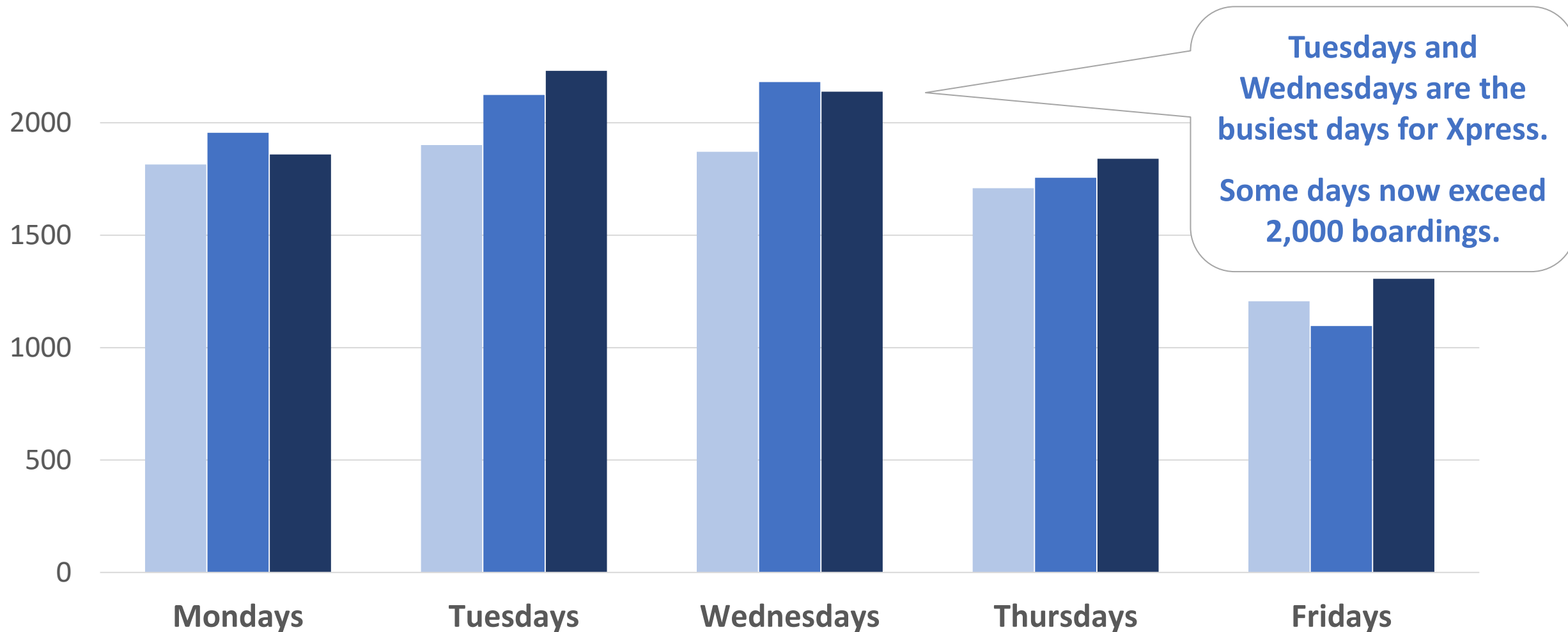




XPRESS RIDERSHIP - *Recent Gains & Details*

Boardings by Weekday *(first three full weeks of April 2022)*

■ Apr 4-8 ■ Apr 11-15 ■ Apr 18-22

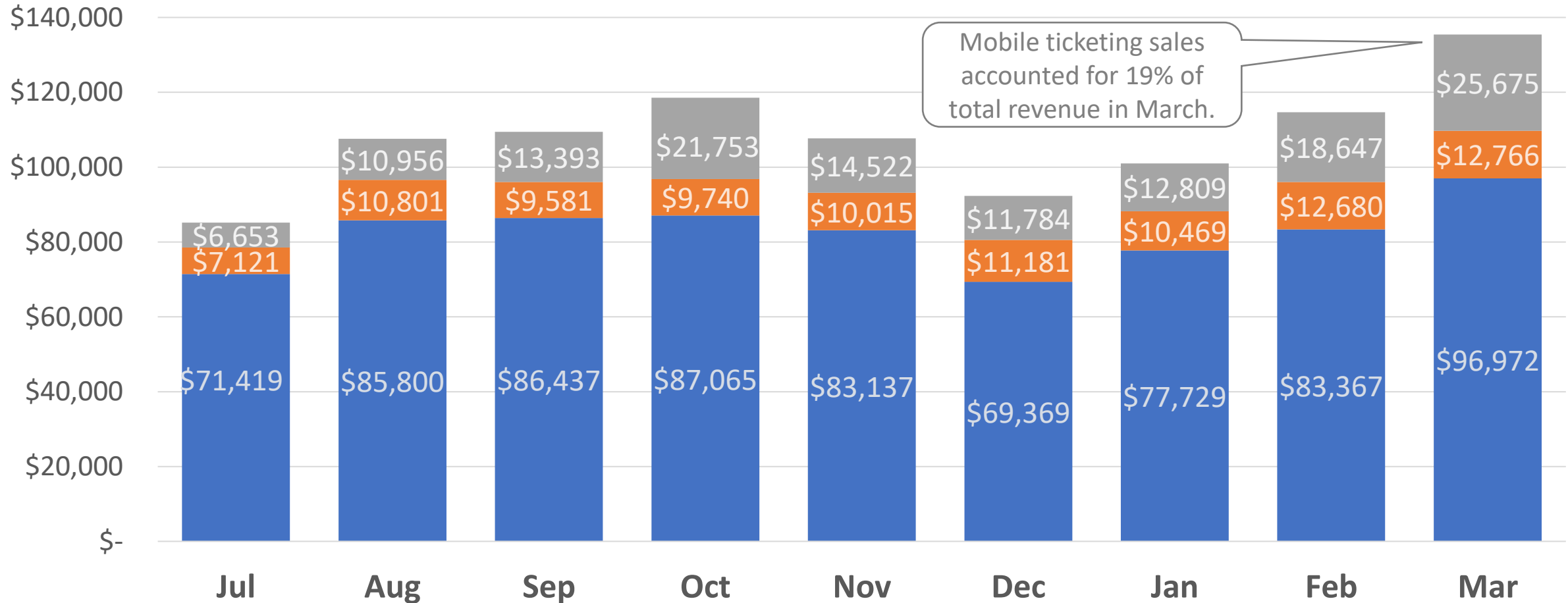


XPRESS FARE REVENUE

➤ More than **\$971,800** collected in FY22 to date through March



■ Breeze ■ Cash ■ Mobile Ticketing





XPRESS SYSTEM RELIABILITY

On-time performance is best...

- In the morning, when traffic is more consistent
- At the first point pick-up stop (*contractors held to 85%*)
- For routes that can use the Georgia Express Lanes

The most common reason customers give for riding Xpress is **“to avoid traffic.”**

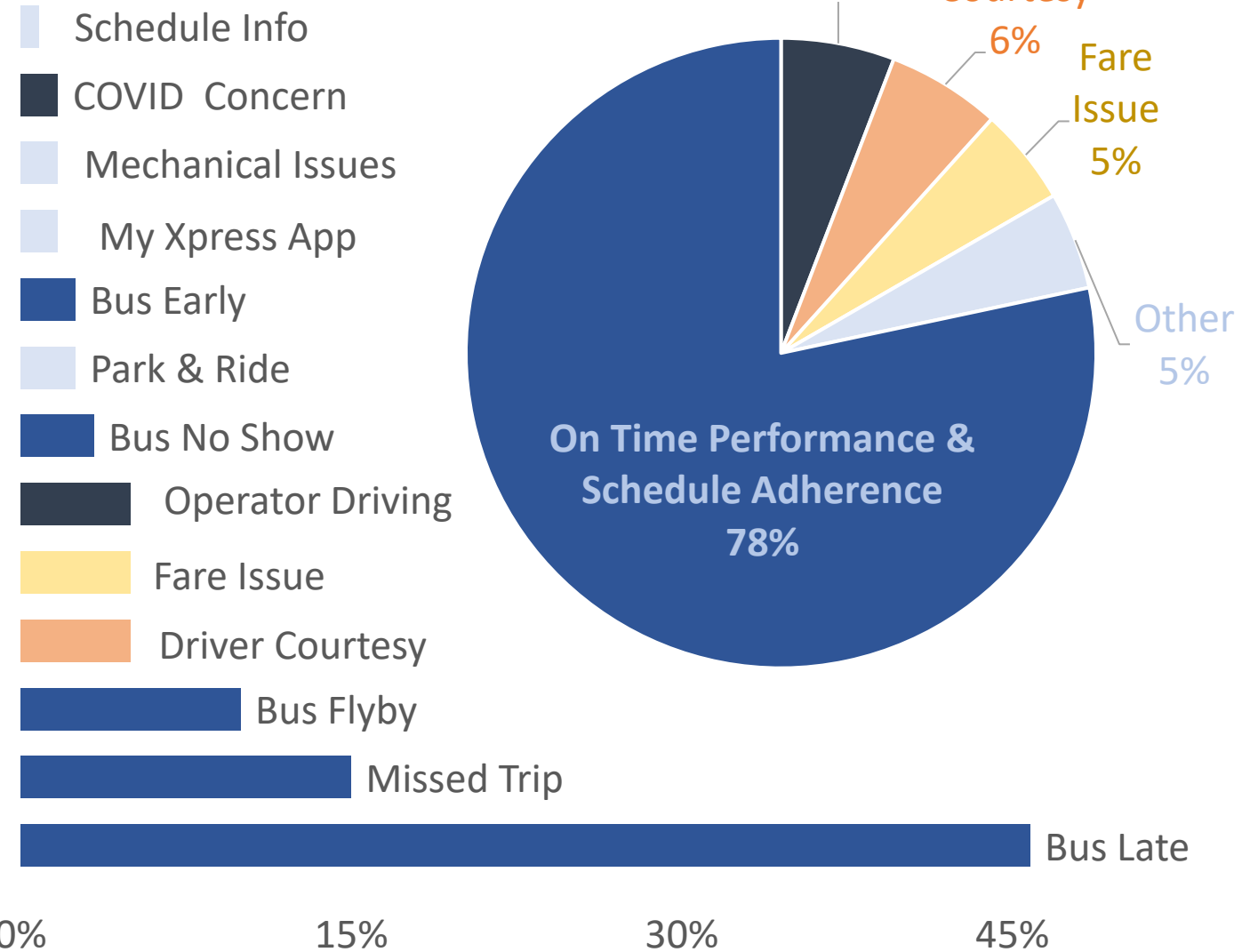
<u>ON TIME TRIP DEPARTURES</u>			
	Jan	Feb	Mar
AM	95%	94%	95%
PM	85%	80%	80%

XPRESS CUSTOMER FEEDBACK



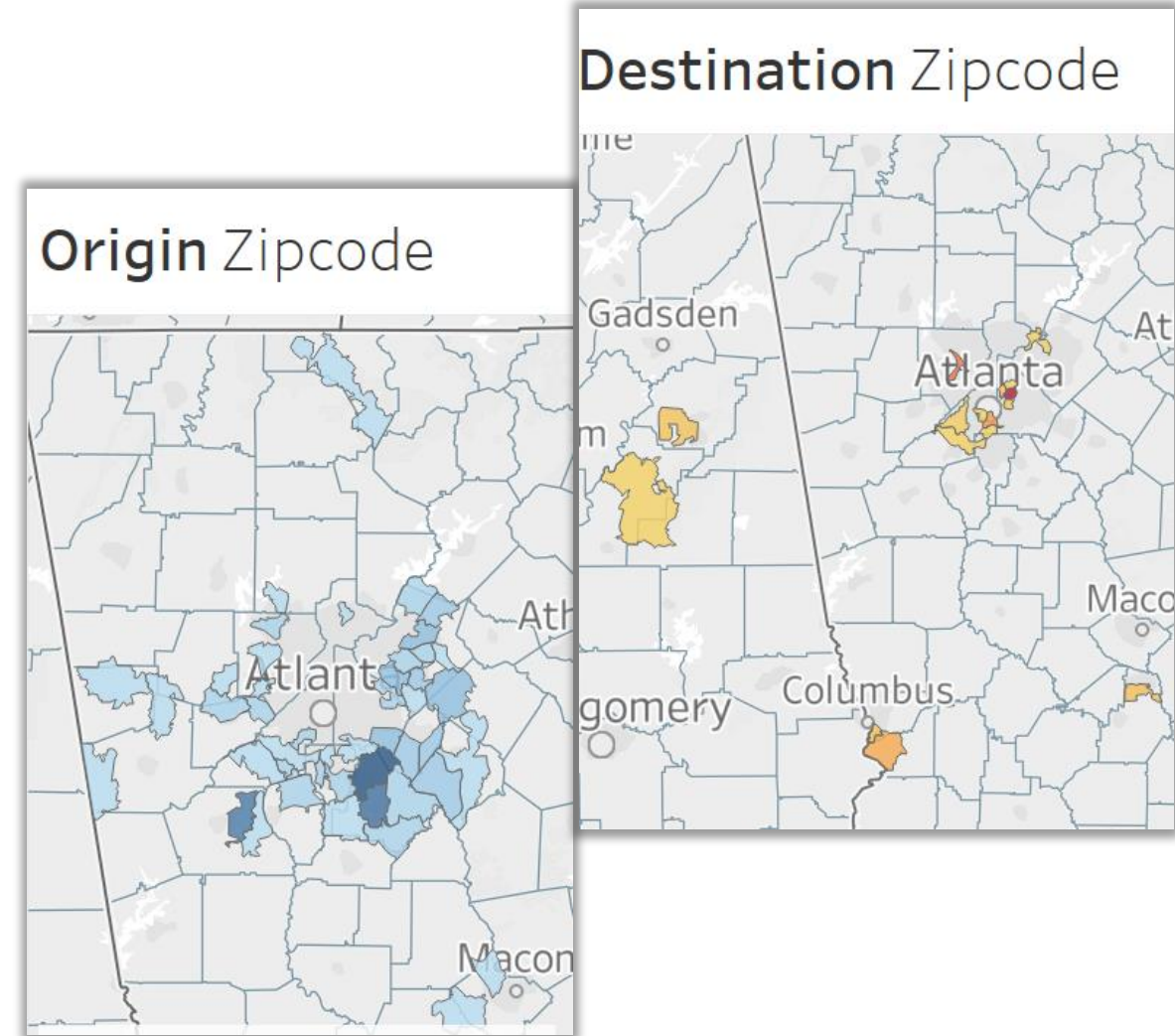
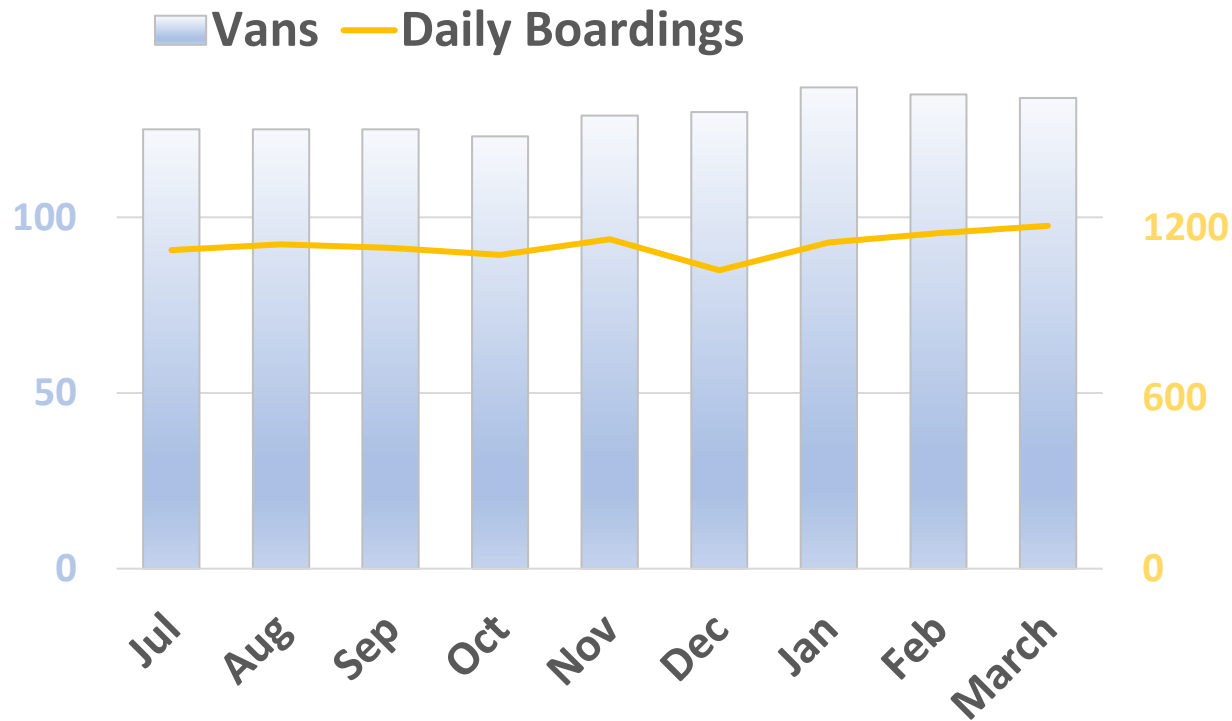
3 complaints
per **1,000** boardings

(Snapshot: **120** complaints in March 2022)



VANPOOL SYSTEM PERFORMANCE

- ▶ **134** Active Vanpool Groups in March
- ▶ **1,205** Average Daily Boardings





COMBINED MOBILITY IMPACT

Xpress and Vanpool currently provide:

- ▶ *A commute solution for residents of **more than 25 counties**.*
- ▶ *More than **2800 passenger trips** on a typical weekday.*
- ▶ *Connections to:*
 - *Major activity centers*
 - *ATL-region transit network*
 - *Employment opportunities across Georgia and beyond*



Thank You!
Questions?



A Regional Transit Operator within the ATL 

Fuel Purchase Agreement – Action Item

June 2, 2022

Gail Franklin

Chief Transit Officer

State Contract for Fuel Purchase

- Competitively bid – Boswell Oil is the ATL Xpress assigned vendor
- Exempt from the Federal excise tax
- Requires us to Participate in the GUST (Georgia Underground Storage Tank) program for underground storage tank fueling equipment maintenance
 - Includes \$1 million in cleanup coverage for any spills which might occur at the South Facility
- Not to Exceed (NTE) amount of \$1.2 million



Questions



A Regional Transit Operator within the **ATL** 

Cobb Intergovernmental Agreement (IGA) Renewal– Action Item

June 2, 2022

Gail Franklin

Chief Transit Officer

Cobb IGA Renewal

- Operation of ATL Xpress routes 476 and 480
 - ATL Xpress obligations
 - Cobb County obligations
 - 1-year extension from July 1, 2022, to June 30, 2023
 - Not to exceed amount is \$ 841,636



Questions



Regional Vanpool Contract-Action Item

Dionne Kirksey

Director of Interoperability Services

June 2, 2022

Vanpool Program Review

- ▶ ATL contracts with Enterprise to operate approximately 140 vans daily throughout Metro Atlanta
- ▶ 100% Federal Funding
- ▶ Prior to Covid- Flat Rate Subsidy of \$375 per vehicle



New Contract Terms

- ▶ NTE- \$4,837,760-Initial term of contract three years
- ▶ Term of the agreement- Five years – Two (one) year renewal options
- ▶ Continue waiver of average daily ridership and operating days (currently in place)
- ▶ Subsidy- 40% of vehicle costs (currently in place since July 2021)



Conclusion

- ▶ Requesting Board approval of a new contract with Enterprise
- ▶ New contract effective July 1, 2022



Questions ??



ADJOURN