

ATL COMMITTEE MEETINGS WILL BEGIN MOMENTARILY



XPRESS OPERATIONS COMMITTEE (SPECIALLY CALLED)

Howard Mosby, Chair

June 1, 2023

Xpress Operations Committee (Specially Called)

Thursday, June 1, 2023

Proposed Agenda

- I. Call to Order – Howard Mosby, Chair
- II. Approval of Minutes for March 2, 2023
- III. Approval of Agenda for June 1, 2023
- IV. Operations Performance Review – Jamie Fischer
- V. Resolution to Amend Current Cobb County IGA – Staci Winston – **Action Item**
- VI. Resolution to Approve New Cobb County IGA – Staci Winston – **Action Item**
- VII. Farebox Installation and Maintenance Contract Renewal – Staci Winston – **Action Item**
- VIII. Diesel Fuel Purchase – Staci Winston – **Action Item**
- IX. Adjournment



TODAY



TOMORROW



FUTURE



A Regional Transit Operator within the **ATL** 

Xpress Performance Review

Jamie M. Fischer, PhD | June 1, 2023

Office of Transportation Performance & Innovation

Xpress System Performance

► Regional Impact



► Ridership Productivity



► Xpress Fare Revenue



► System Reliability

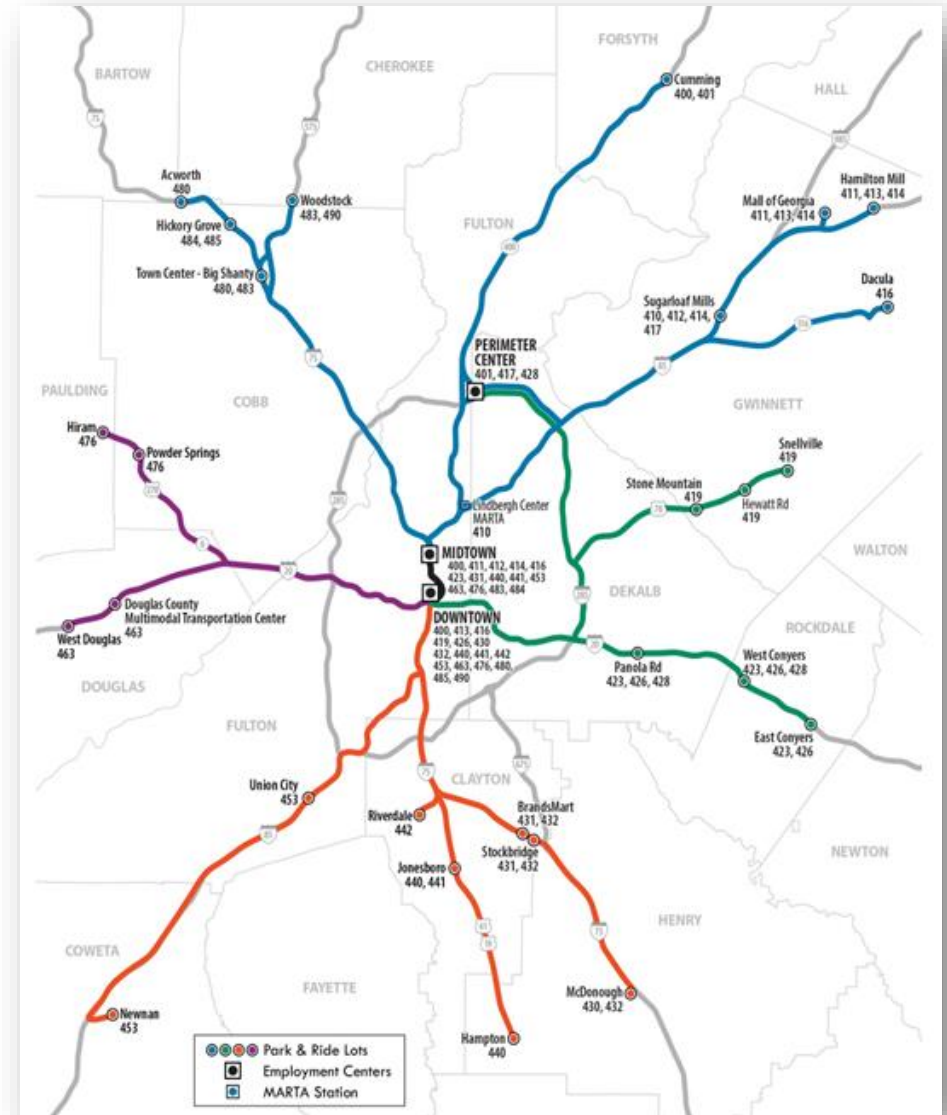


► Customer Feedback



Vanpool Performance

► Routes & Ridership





Combined Mobility Impact

Xpress and Vanpool currently provide:

- ▶ *A commute solution for residents of **more than 40 counties.***
(2022 Xpress Customer Survey + Recent Vanpool Statistics)
- ▶ *More than **3,400 passenger trips** on a typical weekday.*
- ▶ *Connections to*
 - *Major activity centers (Downtown, Midtown, Perimeter)*
 - *ATL-region transit network*
 - *Employment opportunities across Georgia and beyond*

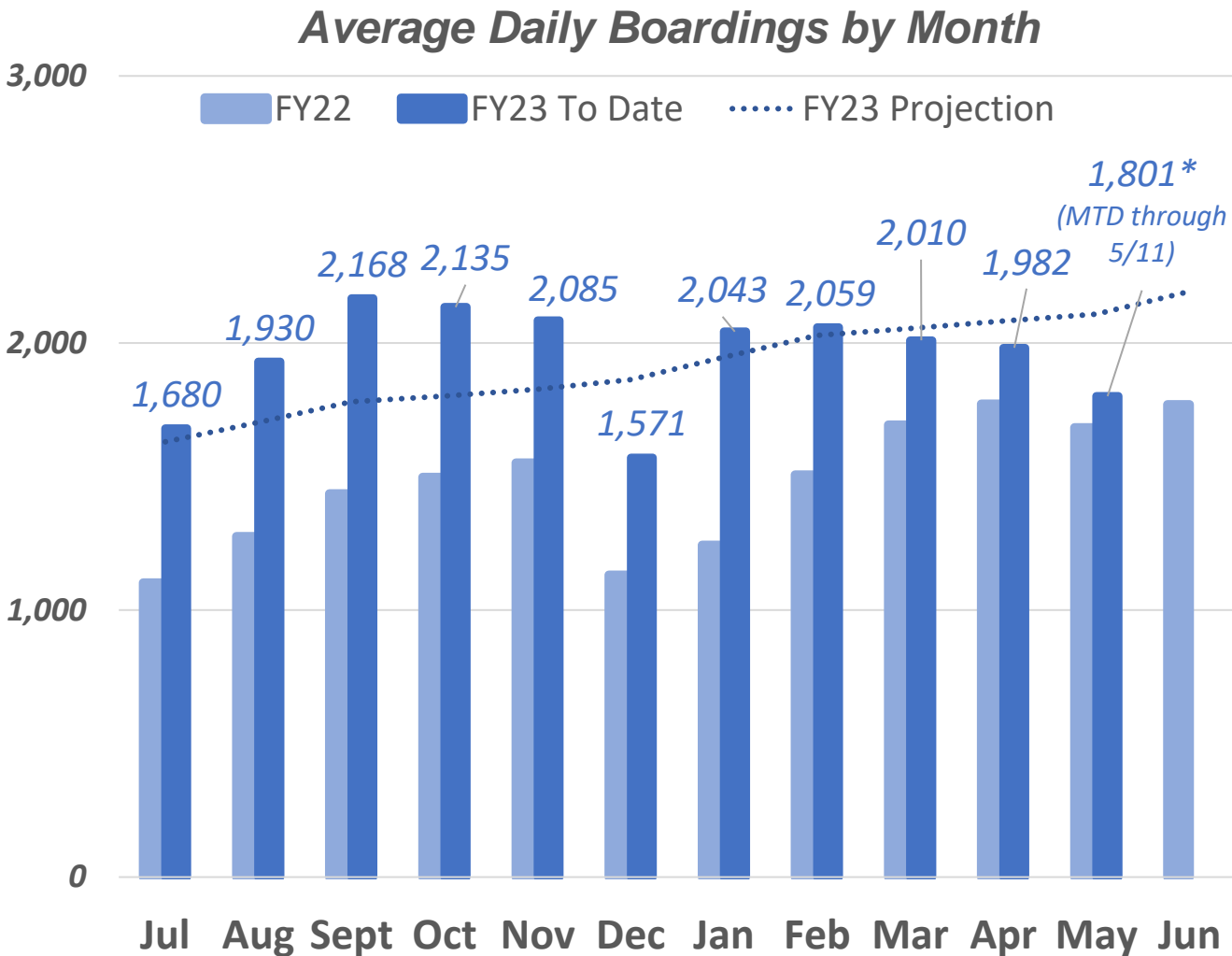
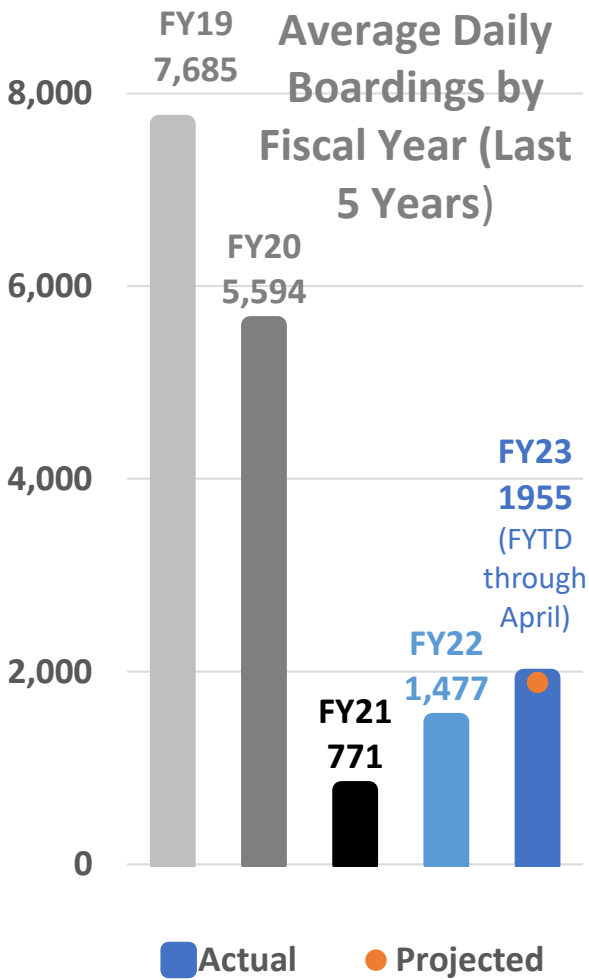
2022 Survey Spotlight

Top reasons to ride Xpress

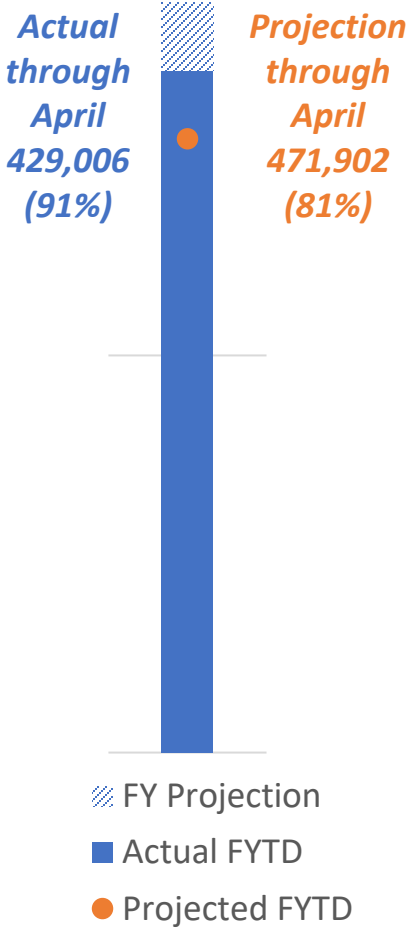
(percent of 830 survey responses received)

- ✓ Avoid traffic *(79%)*
- ✓ Read/rest/work during commute *(78%)*
- ✓ Save money *(77%)*
- ✓ Use HOV/ Express Lanes for free *(72%)*
- ✓ Save time *(58%)*
- ✓ Environmental concerns *(50%)*

Xpress Ridership Productivity



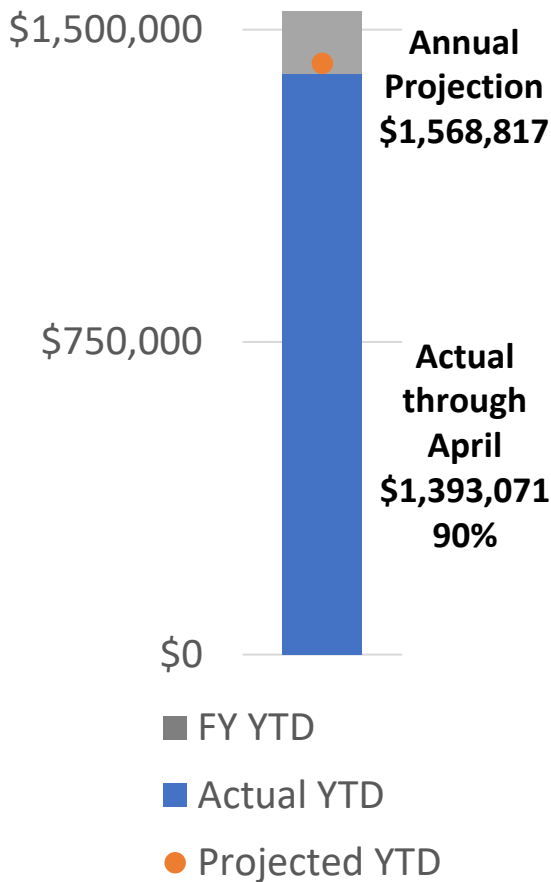
Actual vs. Projected Total Boardings



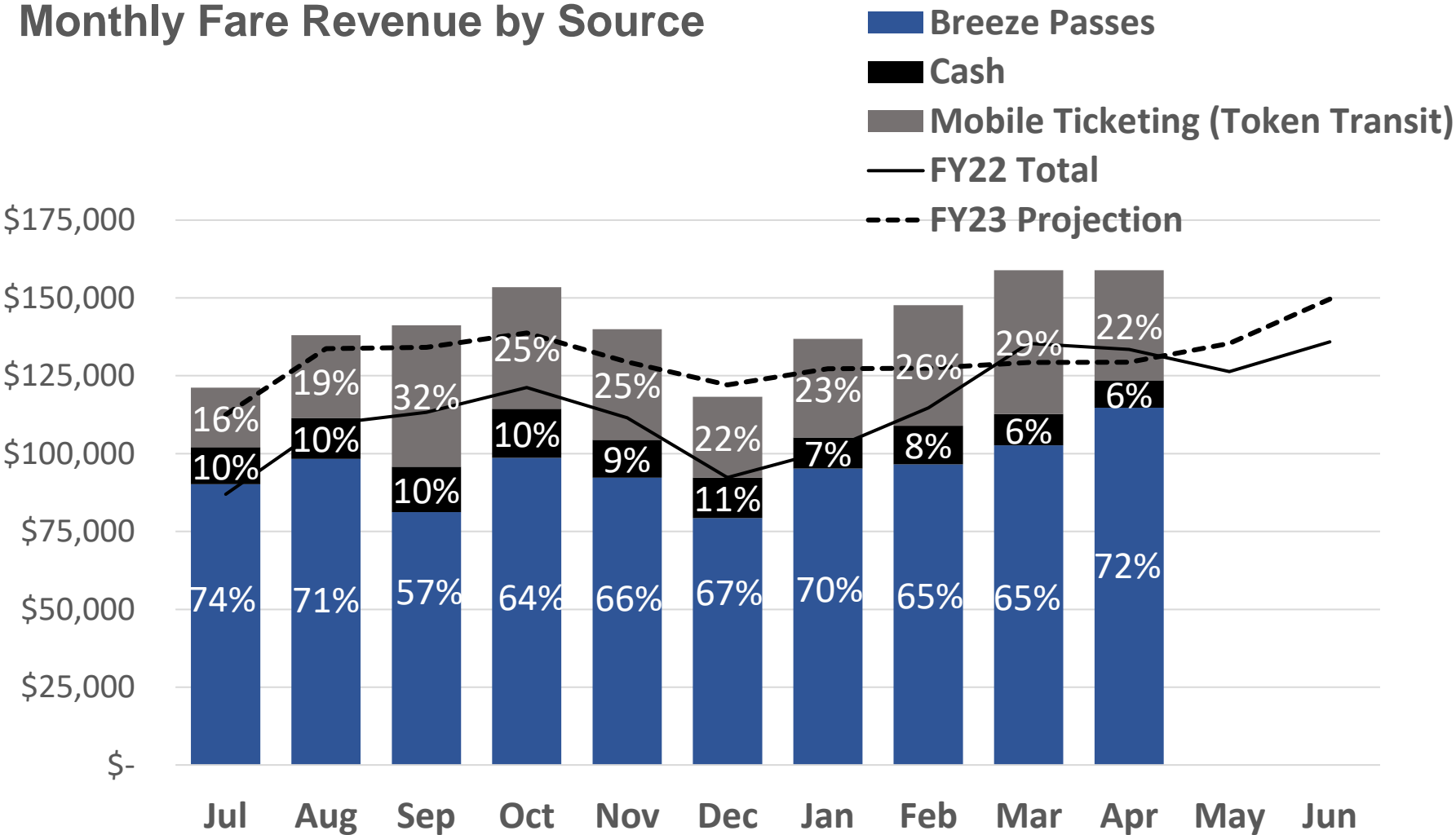
Xpress Fare Revenue



Actual vs. Projected Revenue



Monthly Fare Revenue by Source





Xpress System Reality

Survey Says...

Satisfaction with travel reliability
is the most influential factor in
customers' willingness to
promote Xpress

Reliability Includes

Operating the trips as scheduled (trip
completion rate)

Arriving and departing on time (on-time
performance)

Trip Completion Rates (Jan-Apr 2023)

	South	North	Cobb
AM	92%	84%	99.8%
PM	90%	81%	99.7%
Overall	91%	82%	99.7%

On Time Trip Departures (1st Stop)

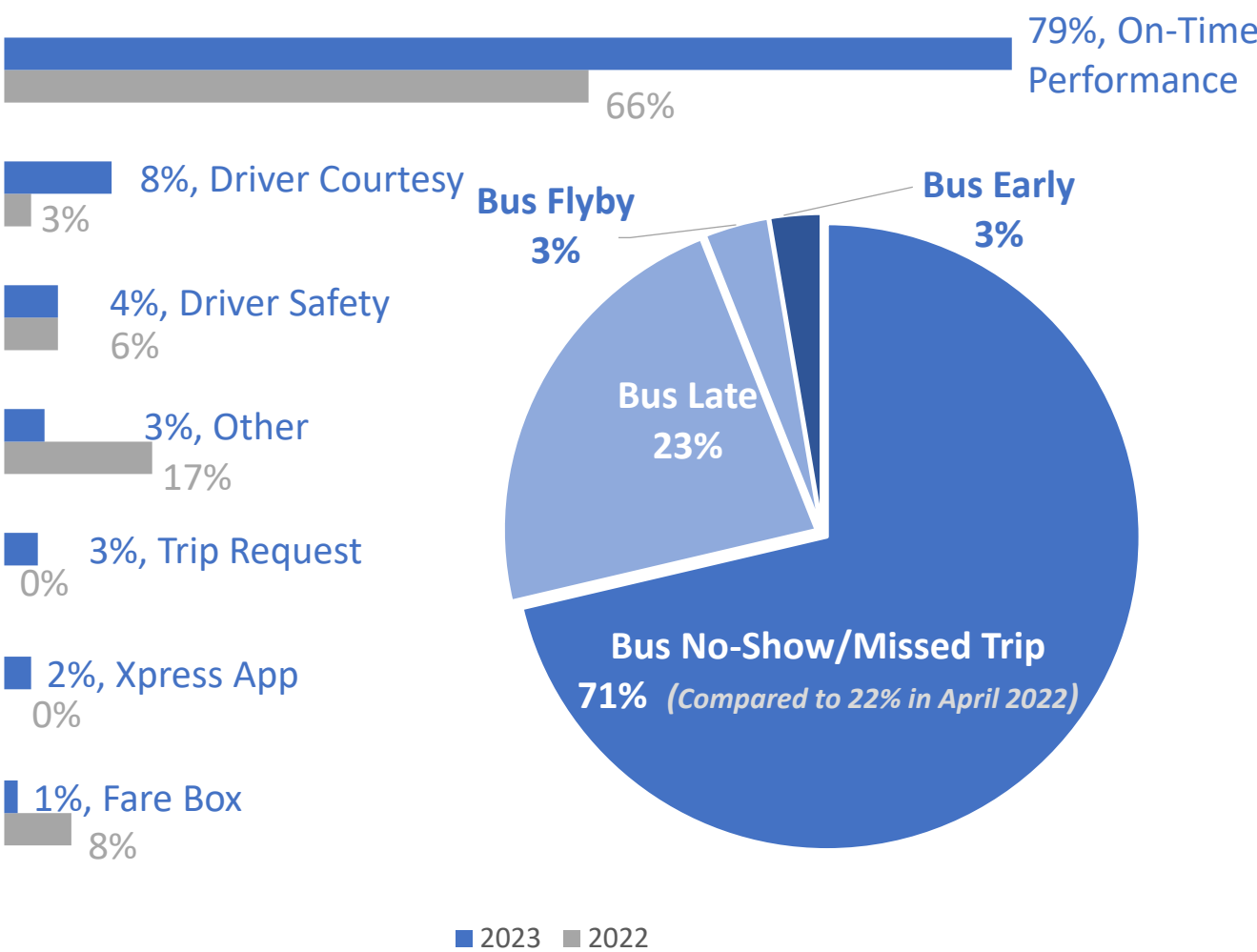
	Feb	Mar	Apr
AM	95%	97%	96%
PM	78%	77%	76%
Overall	86%	88%	87%

Xpress Customer Feedback

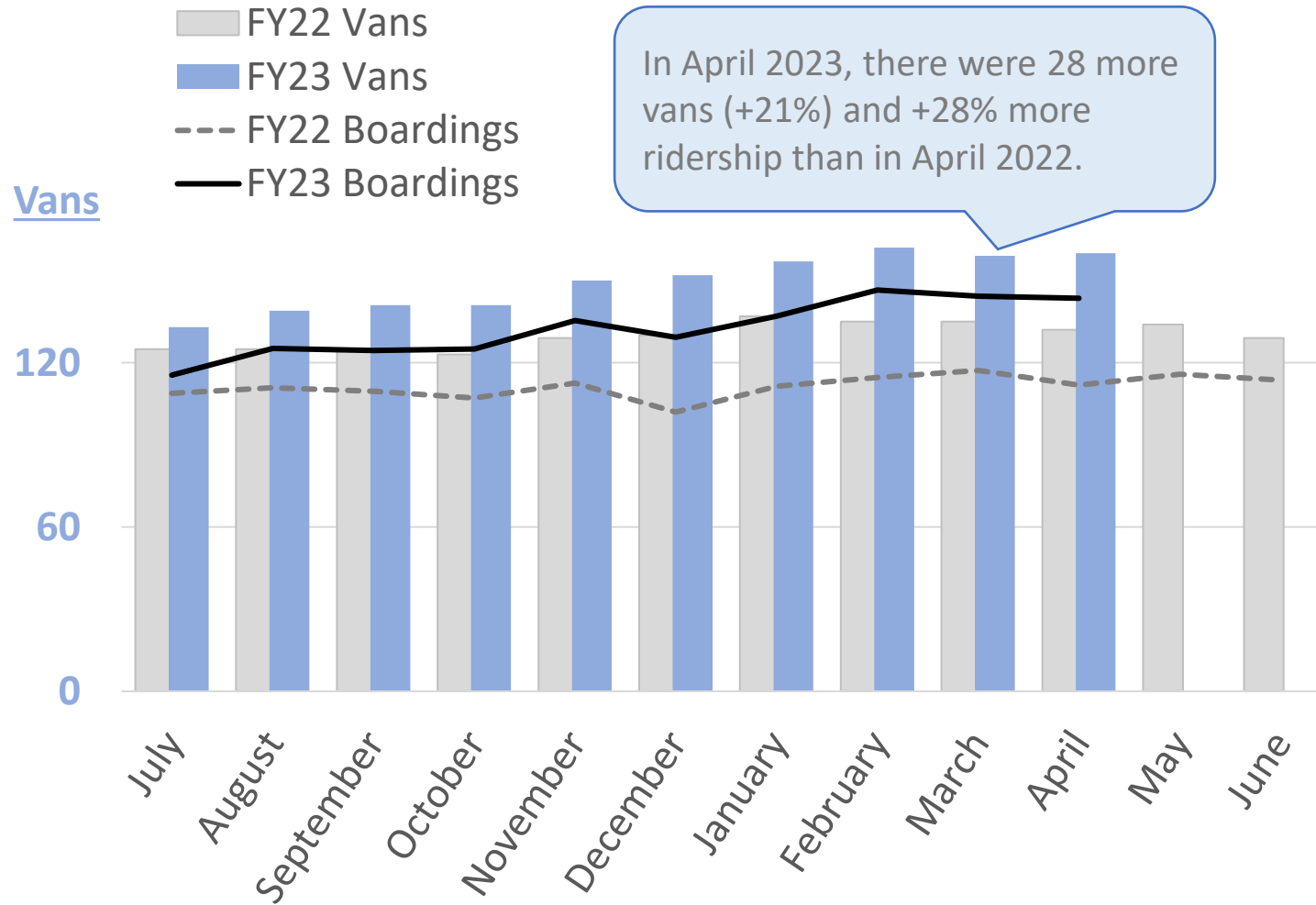


Recent numbers of complaints have been elevated, compared to about 3 complaints per 1,000 boardings for many previous months.

Percent of Complaints by Category



Vanpool System Performance

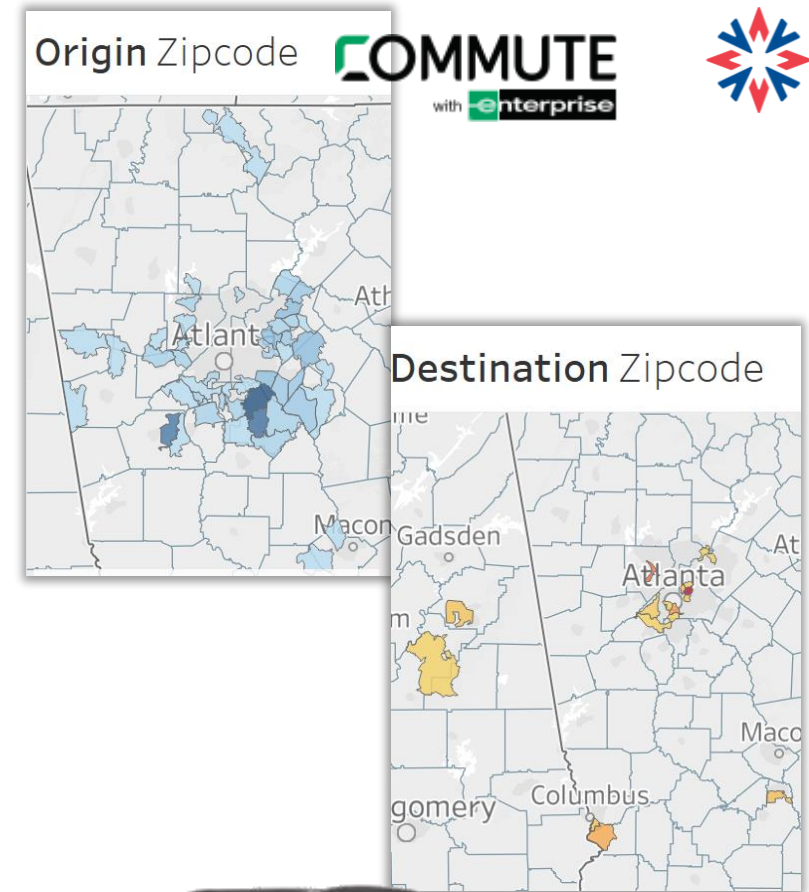


Avg. Daily Boardings

1,400

700

0





Thank You!
Questions?



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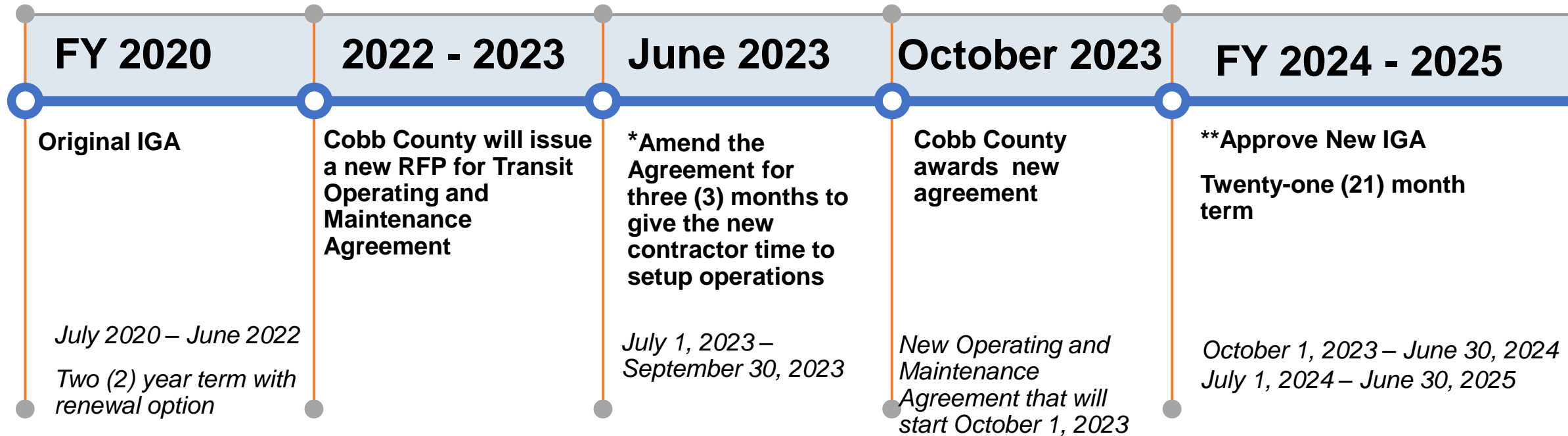
Cobb County Intergovernmental Agreements (IGA)

June 1, 2023

Staci Winston

Director of Procurement & Contracts

Cobb County IGA Timeline



*Original IGA Amendment #3

** Approve New Cobb County IGA



Amendment to Current Cobb County Intergovernmental Agreement (IGA)



Amendment of Current Cobb County IGA



Background on Current Cobb County IGA

This IGA authorizes the provisions of Xpress in Cobb County

Xpress currently partners with Cobb County (CobbLinc) to provide services for 2 Xpress routes (ATL Xpress routes 476 and 480)

The term of this current IGA contract expires on June 2023 with one (1) option renewal remaining

Amendment of Current Cobb County IGA



Pursuant to Section 2.1.3 of the ATL Bylaws, ATL Board approval is required for contracts and instruments in excess of \$1,000,000

Requesting the Committee recommend Board approval to amend our existing IGA with Cobb County by extending the duration of the Agreement for a three (3) month Renewal Term through September 2023 to align with Cobb County fiscal year

Amendment #3 Current Cobb County IGA Term and Amount

FY23 July 1, 2023 – September 30, 2023

The total for the second Renewal Term of this Agreement is Three Hundred Thirty-Eight Thousand Two Hundred Ten Dollars and Eight Cents (\$338,210.08)

Amendment #3 will increase the total value of the IGA beyond \$1 million to a total amount of \$1,179,846.08



ACTION ITEM



New Cobb County Intergovernmental Agreement (IGA)





New Cobb County IGA

Background

ATL and Cobb desire to enter into a new IGA agreement to operate Xpress Service in Cobb County

In order to assist in performing the CobbLinc and Xpress service, Cobb has entered into a new Transit System Operating and Maintenance Agreement, effective as of October 1, 2023

The term of this new IGA contract will expire on June 30, 2025

New Cobb County IGA



Pursuant to Section 2.1.3 of the ATL Bylaws, ATL Board approval is required for contracts and instruments in excess of \$1,000,000

Requesting the Committee recommend Board approval for a new IGA with Cobb County for a twenty-one (21) month term

IGA Term and Amount

FY24 October 1, 2023 – June 30, 2024

FY25 July 1, 2024 – June 30, 2025

The total for this IGA Agreement is One Million Five Hundred Seventeen Thousand Seventy-Five Dollars and Ninety-Eight Cents (\$1,517,075.98)

This new IGA will increase the total value beyond \$1 million to a total amount of \$1,517,075.98



ACTION ITEM



TODAY



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A Regional Transit Operator within the ATL 

Farebox Installation and Maintenance Contract Renewal

June 1, 2023

Staci Winston

Director of Procurement & Contracts

Farebox Installation and Maintenance Contract Renewal



Existing ATL contract with Cubic Transportation System (MARTA's vendor) to provide farebox support service for Xpress

Contract provides for repair and on-call support and installation services for the regional Breeze Fare Collection System which includes fareboxes, ticket office machines, and garage equipment

Exercise option to increase Not to Exceed contract value from \$968,466.34 to \$1,612,036.54 thru the remaining term(s), ending April 2025



Farebox Installation and Maintenance Contract Renewal

Pursuant to Section 2.1.3 of the ATL Bylaws, ATL Board approval is required for contracts and instruments in excess of \$1,000,000

Requesting the Committee recommend Board approval for Amendment 4 for the Farebox Installation and Maintenance Contract in the amount of \$1,612,036.54

This Amendment will increase the total value beyond \$1 million to a total amount of \$1,612,036.54



ACTION ITEM



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A Regional Transit Operator within the **ATL** 

Diesel Fuel Purchase

June 1, 2023

Staci Winston

Director of Procurement & Contracts



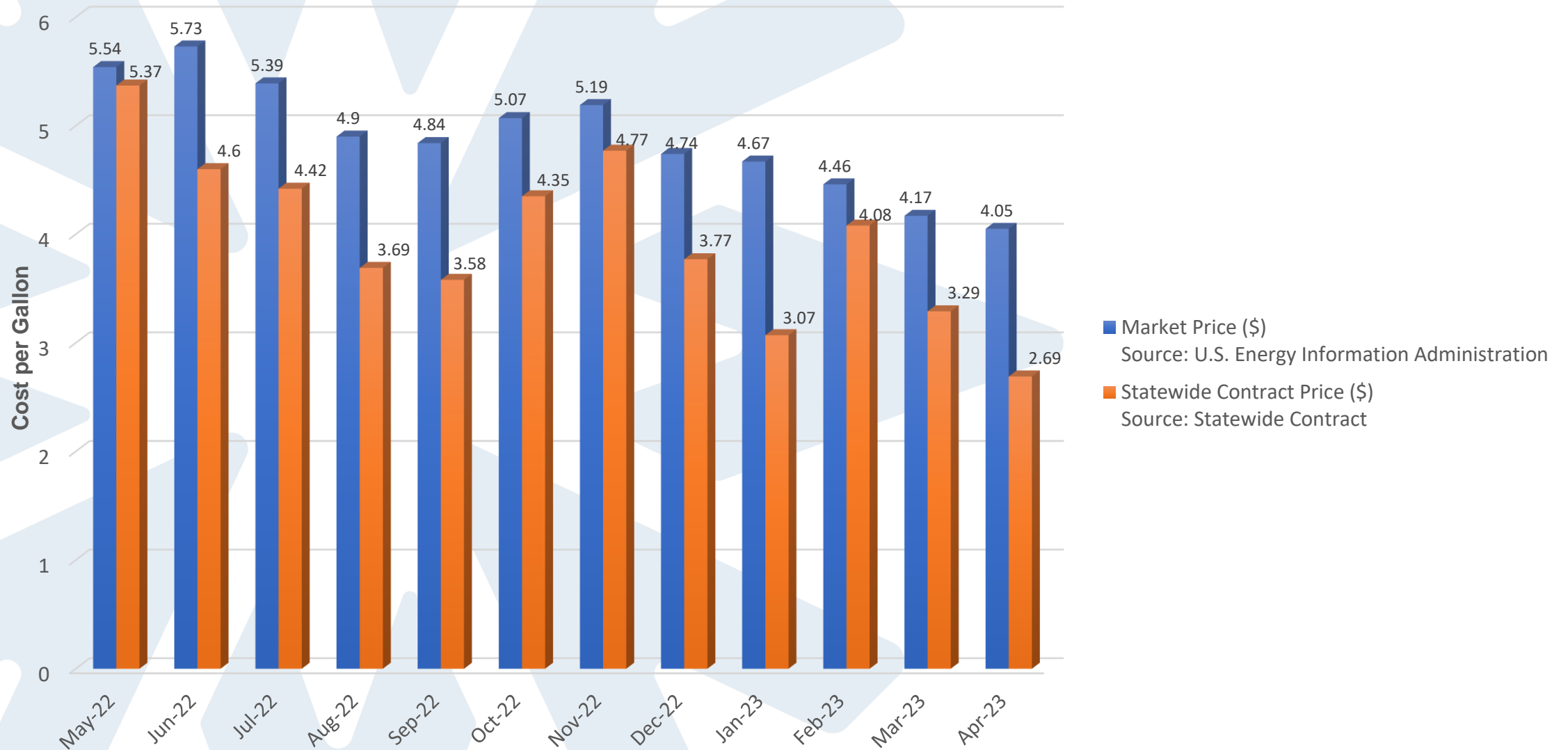
Statewide Contract – Diesel Fuel Purchase

The Georgia Department of Administrative Services competitively bid a diesel fuel purchase for the benefit of both State and Local government entities throughout Georgia

Benefits

1. Exempt from the Federal excise tax (24.4 cents per gallon on diesel)
2. Participation in the GUST (Georgia Underground Storage Tank) program for underground storage tank and pump maintenance which includes \$1 million in cleanup coverage for any spills which might occur
3. Previous average cost savings over the past 11 months of 93 cents per gallon which equated to \$ 318,274 of savings for the same period of time

Market View of Diesel Cost Versus Statewide Contract



Purchased an average of 342,230 gallons diesel fuel during this period.

Statewide Contract – Diesel Fuel Purchase

Pursuant to Section 2.1.3 of the ATL Bylaws, ATL Board approval is required for contracts and instruments in excess of \$1,000,000

Requesting the Committee recommend Board approval to proceed with the Statewide contract not to exceed of \$ 1.5 million dollars





ADJOURN

**The Administrative Committee Meeting
Will Begin Momentarily**