

**Atlanta-region Transit Link Authority
245 Peachtree Center Ave., Suite 2300
Atlanta, GA 30303**

**Xpress Operations Committee
Meeting Minutes**

December 5, 2024

COMMITTEE MEMBERS PRESENT

Steve Brock
Ricky Clark
Marlene Fosque
Charloette Nash
Todd Ver Steeg
Tom Weyandt

OTHER BOARD MEMBERS PRESENT

Dan Buyers
Paul Radford
Todd Ver Steeg

CALL TO ORDER

Committee Chair Charlotte Nash began the meeting at 9:00 am. A quorum was confirmed for the meeting.

APPROVAL OF THE MINUTES OF THE PREVIOUS MEETING

Committee Chair Charlotte Nash called for a motion to approve the minutes from the October 3, 2024, meeting. Mr. Tom Weyandt made the motion, and Mr. Todd Ver Steeg seconded the motion. The minutes were unanimously approved.

APPROVAL OF THE COMMITTEE AGENDA

Committee Chair Charolette Nash called for a motion to approve the agenda. Ms. Marlene Fosque made the motion, and Mr. Tom Weyandt seconded the motion. The agenda was unanimously approved.

OPERATIONS PERFORMANCE REPORT

Dr. Jamie Fischer provided an update on the Xpress system's performance by noting the following:

- As of October, Xpress has shown a 6.5% increase in ridership compared to FY24. The system carries an estimate of 2,600 daily trips, serving around 1,800 unique riders.
- Fare revenue growth corresponded with increased ridership, with collections in the first quarter of FY25 exceeding the previous year by 5%, The adoption of Breeze Mobile 2.0 ticketing continues to rise.
- Customer complaints about on-time performance increased in October, but the overall rate remained low,
- Vanpool performance remained stable, with slight increases in both the number of vehicles in operation and the number of riders in recent months.

Redefine the Ride

Mr. Cain Williamson provided an update on the progress of the Redefine the Ride initiative. Mr. Williamson noted that since the board was last updated on the project a consulting firm had been procured, ridership and park-and-ride lot usage data had been updated, and detailed service planning had been initiated. Additionally, he noted that staff had been meeting with county commission chairs across the region to ensure awareness of service challenges and community impacts.

In conclusion, it was noted that once changes are finalized and approved, outreach efforts will include updated system maps, schedules, rider guides, and updates to the Xpress website to ensure that the public is aware of changes.

ADJOURNMENT

The meeting adjourned at 9:24 a.m.

APPROVED:

DocuSigned by:

Charlotte Nash

Charlotte Nash, Committee Chair

ATTEST:

Signed by:

Chris Brunson

Chris Brunson, Board Secretary

February 10, 2025 | 8:37:06 AM EST

DATE MINUTES APPROVED: