

**Atlanta-region Transit Link Authority  
245 Peachtree Center Ave., Suite 2300  
Atlanta, GA 30303**

**Xpress Operations Committee  
Meeting Minutes**

**February 6, 2025**

**COMMITTEE MEMBERS PRESENT**

Steve Brock  
Ricky Clark  
Howard Mosby  
Todd Ver Steeg  
Tom Weyandt

**OTHER BOARD MEMBERS PRESENT**

Dan Buyers  
Marci Collier Overstreet  
Paul Radford  
Teddy Russell

**CALL TO ORDER**

Chairman Steve Brock began the meeting at 9:16 a.m. A quorum was confirmed for the meeting.

**APPROVAL OF THE MINUTES OF THE PREVIOUS MEETING**

Chairman Steve Brock called for a motion to approve the minutes from the December 5, 2024, meeting. Mr. Ricky Clark made the motion, and Mr. Todd Ver Steeg seconded the motion. The minutes were unanimously approved.

**APPROVAL OF THE COMMITTEE AGENDA**

Chairman Steve Brock called for a motion to approve the agenda. Mr. Howard Mosby made the motion, and Mr. Ricky Clark seconded the motion. The agenda was unanimously approved.

## **OPERATIONS PERFORMANCE REPORT**

Dr. Jamie Fischer provided an update on the Xpress system's performance by noting the following:

- As of December, Xpress had over 3,800 daily passenger trips which represents an increase of 7.8% in FY25 compared to FY24.
- At the halfway point of FY25, fare revenue collection had reached nearly 51% of the annual projection.
- As of December, on-time performance met the 85% benchmark.
- Customer satisfaction remains strong with the onboard experience receiving the highest satisfaction rates. 85% of Express customers report satisfaction, with 35% being very satisfied.

### **Redefine the Ride**

Mr. Cain Williamson provided an update on the progress of the Redefine the Ride initiative. Mr. Williamson stated that a ridership analysis has been conducted, and adjustments to the draft service plan are being made based on results of the analysis. He noted that the public engagement & stakeholder feedback period is January 13<sup>th</sup> to February 12<sup>th</sup>. Once the engagement period closes, additional adjustments will be made to the draft service plan as needed.

### **Xpress Fleet Update**

Mr. Jorge Pubilliones provided an update on the Xpress Fleets. Mr. Pubilliones noted that according to the FTA regulations, several of the Xpress fleet vehicles have met or exceeded their useful life and are now eligible for surplus. Mr. Pubilliones also provided a summary of the process required to surplus the vehicles as well as previous experience Xpress has had with surplus elements of the fleet.

## **ADJOURNMENT**

The meeting adjourned at 10:14 a.m.

**APPROVED:**

  
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**Steve Brock, Board Chair**

**ATTEST:**

  
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**Chris Brunson, Board Secretary**

  
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**DATE MINUTES APPROVED:**